



# Other User NANP Administration System (NAS) User Guide

**Carrier Identification Code (CIC) Resources**

**Version: 2.0**

# Version History

| Revision History  |         |   |
|-------------------|---------|---|
| Date              | Version | Description   |
| October 28, 2024  | 1.0     | Initial release of the combined NAS NANP Administration System (NAS) User Guide for Carrier Identification Code (CIC) Resources.  |
| December 10, 2024 | 2.0     | Updated to include address fields for new and modification CIC applications and added an option to allow a user to indicate whether to publish the address on the public CIC reports. |

|          |                                    |           |
|----------|------------------------------------|-----------|
| <b>1</b> | <b>INTRODUCTION .....</b>          | <b>4</b>  |
| 1.1      | PURPOSE .....                      | 4         |
| 1.2      | OTHER RESOURCES SUBSCRIPTION.....  | 4         |
| 1.3      | CONTENT SUMMARY .....              | 4         |
| 1.4      | RELATED DOCUMENTS .....            | 4         |
| 1.5      | CONVENTIONS .....                  | 4         |
| 1.6      | USER ACCESS .....                  | 4         |
| 1.7      | PREPARATIONS .....                 | 5         |
| 1.8      | TROUBLESHOOTING .....              | 5         |
| <b>2</b> | <b>LOGIN .....</b>                 | <b>5</b>  |
| 2.1      | NAS LOG IN.....                    | 5         |
| 2.2      | MULTI-FACTOR VERIFICATION .....    | 6         |
| 2.3      | RESET YOUR PASSWORD.....           | 7         |
| 2.4      | UPDATE USER PROFILE .....          | 8         |
| <b>3</b> | <b>ACCESS CIC TOOLBAR .....</b>    | <b>10</b> |
| 3.1      | ACCESSING CIC TOOLBAR .....        | 10        |
| <b>4</b> | <b>FORMS &amp; DOCUMENTS .....</b> | <b>11</b> |
| 4.1      | VIEW FORMS.....                    | 11        |
| 4.2      | ATTACH DOCUMENTS .....             | 14        |
| <b>5</b> | <b>CIC REQUESTS .....</b>          | <b>17</b> |
| 5.1      | CIC REQUEST .....                  | 18        |
| 5.2      | CIC MODIFICATION .....             | 23        |
| 5.3      | CIC DISCONNECT .....               | 27        |
| 5.4      | CIC CANCEL DISCONNECT.....         | 30        |
| <b>6</b> | <b>SUBMIT PART 4 .....</b>         | <b>32</b> |
| <b>7</b> | <b>CIC ANNUAL REPORTS .....</b>    | <b>35</b> |
| <b>8</b> | <b>REPORTS .....</b>               | <b>37</b> |
| 8.1      | CIC ANNUAL REPORT.....             | 37        |

# 1 Introduction

## 1.1 Purpose

This document outlines the Other User tools and processes related to the Carrier Identification Code (CIC) resource associated with the **Subscription Choice of Other Resources** in the web-based application of the NANP Administration System (NAS). The **Subscription Choice of Other Resources** in NAS automates the CIC functions and the management of these numbering resources. The administration of CIC is defined in the ATIS-0300050, *Carrier Identification Code (CIC) Assignment Guidelines*.

The process of assigning CICs, is governed by a set of industry-defined forms (e.g., Part 1, Part 3, and Part 4). NAS manages these forms by electronic means so that any registered user can access them via a connection to the World Wide Web.

## 1.2 Other Resources Subscription

The **Subscription Choice of Other Resources** allows a user to submit and view data associated with CIC resources. In order to access the **CIC** toolbar, the **Subscription Choice of Other Resources** must be selected in the user's profile [see *Other User NANP Administration System (NAS) User Registration Guide*].

## 1.3 Content Summary

This document will guide Other users through the following tasks related to CIC resources:

- Submit CIC Applications
- Submit CIC Part 4 (Confirmation of In Service)
- Upload Documents for CIC Applications
- View CIC Forms
- Submit Annual CIC Report
- View Annual CIC Report

## 1.4 Related Documents

The procedures provided in this document are consistent with the Federal Communication Commission (FCC) rules and the Industry Numbering Committee ATIS-0300050, *Carrier Identification Code (CIC) Assignment Guidelines*.

Other related documents include:

- *Other User NANP Administration System (NAS) User Registration Guide*

## 1.5 Conventions

This document presents the text that appears on NAS screens (e.g., toolbar items, field labels and button text) as well as internal and external document references. Toolbar items, field names and internal document references are shown in **bold black**, internal document references are hyperlinked, and external document references are *black italicized*.

## 1.6 User Access

The data available to a NAS user with the subscription of Other Resources shall be restricted based on the user type selected.

### 1.6.1 Other User

An Other user is a representative of a Service Provider (SP) that operates in a NANP member country or is a representative of an Administrator for a NANP member country (i.e., Canada).

Other users will only be able to submit and view data for the Interexchange Access Customer (IAC) Codes (aka ACNA) in their user profile.

## 1.7 Preparations

### 1.7.1 NANP Administration System (NAS) Registration

A user is required to have an approved Other User registration with the **Subscription Choice** of **Other Resources** selected and the Interexchange Access Customer (IAC) Codes (aka ACNA) in their user profile [see the *Other User NANP Administration System (NAS) User Registration Guide*].

### 1.7.2 Two-Factor Authentication

The NANP Administration System (NAS) requires two-factor authentication for FISMA compliance, therefore, NAS users are required to establish two-factor authentication in order to access the NAS (see the *Two-Factor Authentication User Guide*).

## 1.8 Troubleshooting

Any questions or issues may be emailed to [support@nanpa.com](mailto:support@nanpa.com) or call 866-623-2282.

## 2 Login

To log in to NAS the user must be a registered user, have a valid and active username and password, and have established two-factor authentication.

### 2.1 NAS Log In

From the NANPA home page (<https://www.nanpa.com>), select **Login** located in the upper right corner (see red box in Figure 2-1), then the **Log In To NAS** screen will be displayed (Figure 2-2).

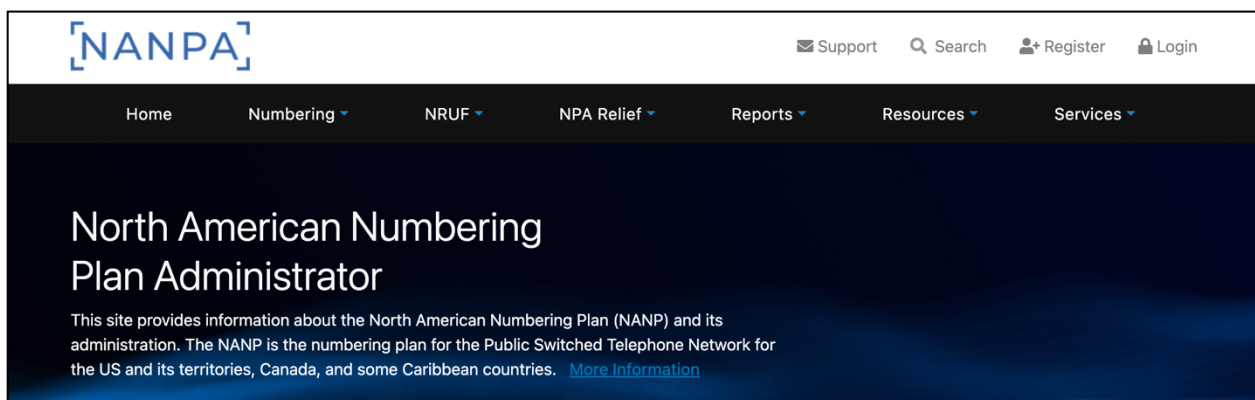
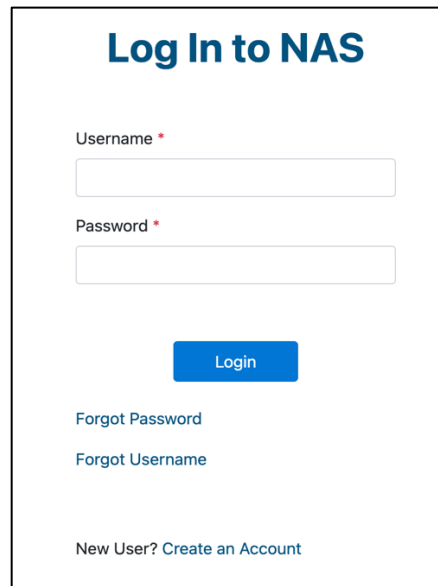


Figure 2-1

The NAS Log In screen (Figure 2-2) allows the user to enter their login credentials. All fields with a red asterisk (\*) are required.

A login form titled "Log In to NAS" in blue. It contains two input fields: "Username \*" and "Password \*", both with red asterisks indicating required fields. Below the fields is a blue "Login" button. Underneath the button are two links: "Forgot Password" and "Forgot Username". At the bottom, there is a link "New User? Create an Account".

**Log In to NAS**

Username \*

Password \*

Login

[Forgot Password](#)

[Forgot Username](#)

[New User? Create an Account](#)

*Figure 2-2*

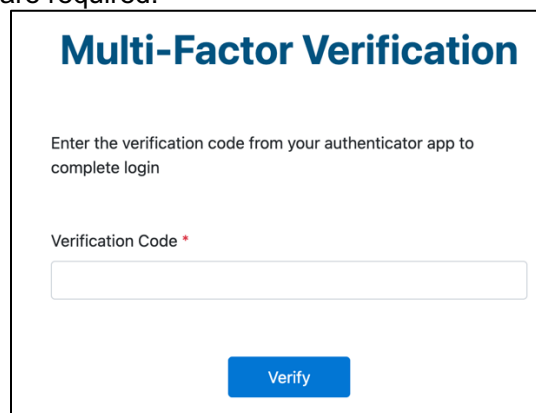
The user must enter valid data for the following fields:

- **Username**
- **Password**

When all data is entered the user must select **Login**. When all validations are met, NAS will provide the **Multi-Factor Verification** screen (Figure 2-3).

## 2.2 Multi-Factor Verification

The user must enter the Two-Factor Authentication code associated with their NAS account. All fields with a red asterisk (\*) are required.

A form titled "Multi-Factor Verification" in blue. It contains a text prompt: "Enter the verification code from your authenticator app to complete login". Below this is a single input field labeled "Verification Code \*" with a red asterisk. At the bottom is a blue "Verify" button.

**Multi-Factor Verification**

Enter the verification code from your authenticator app to complete login

Verification Code \*

Verify

*Figure 2-3*

The user must enter a valid:

- **Verification Code**

When all data is entered, the user must select **Verify**. When all validations are met, NAS will provide the **Dashboard** (Figure 2-4).

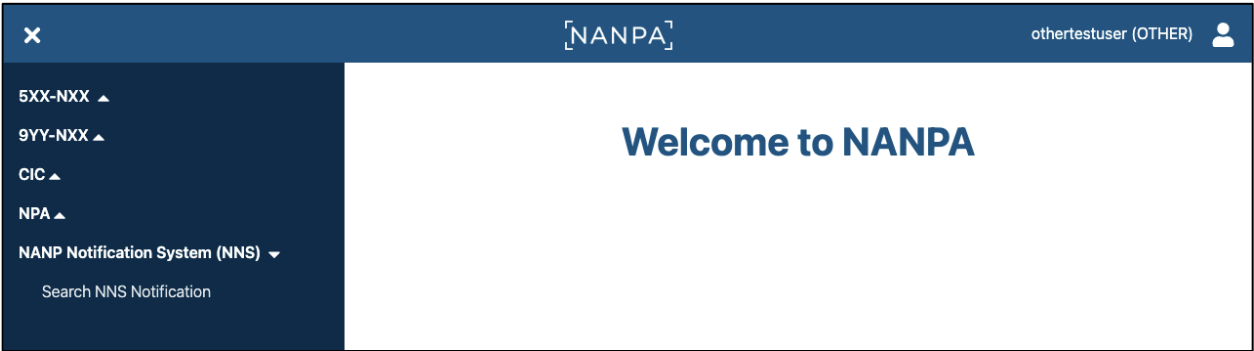


Figure 2-4

### 2.3 Reset Your Password

Users can reset their password at any time.

To reset your password, select the **Person icon** located in the upper right corner (Figure 2-5), then select **Reset Password**. NAS will provide the **Change Password** screen (Figure 2-6).

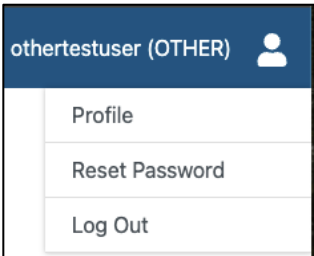


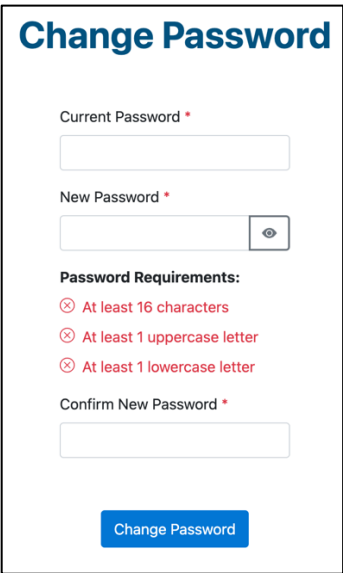
Figure 2-5

The **Change Password** screen (Figure 2-6) allows the user to change their NAS GUI password.

The user must enter a valid:

- Current Password
- New Password

When all data is entered the user must select **Change Password**. When all validations are met, NAS will provide the **Change Password** screen (Figure 2-7).

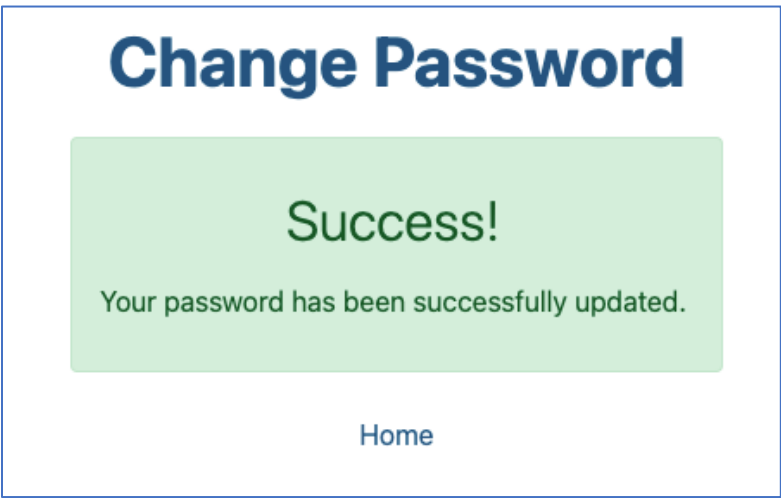


The image shows a 'Change Password' form. At the top is the title 'Change Password' in blue. Below it are three input fields: 'Current Password \*', 'New Password \*' (with a toggle icon), and 'Confirm New Password \*'. Under the 'New Password' field, there are three red error messages: 'At least 16 characters', 'At least 1 uppercase letter', and 'At least 1 lowercase letter'. At the bottom is a blue 'Change Password' button.

Figure 2-6

The **Confirmation** screen (Figure 2-7) confirms the user’s password was reset.

Select **Home** to return to the **Dashboard** or select a function from the toolbar to proceed with a task.



The image shows a 'Change Password' success screen. It has the title 'Change Password' in blue. In the center is a green box with the text 'Success!' and 'Your password has been successfully updated.' Below the green box is a blue 'Home' button.

Figure 2-7

## 2.4 Update User Profile

To update your user profile, select the **Person icon** located in the upper right corner (Figure 2-5), then **Profile**, the **Profile** screen (Figure 2-8) will be displayed.

To edit any information, click the **Edit** link (Figure 2-8) for the applicable section, this will vary based on the type of resource subscriptions you are subscribed to. Then select **Next** to return to the **Profile** screen. After making the required changes, then select **Update Profile** to submit those changes, NAS will display the **Confirmation** screen (Figure 2-9).



Profile

You have unsaved changes. Click "Update Profile" to save your changes.

Role

Other

Resource Subscriptions

- Other Resources
- NANP Notification System (NNS)

Edit Role

User Information

Username: othertestuser

Name: Test User

Title: Number Manager

Company Name: Test Company

Work Phone: 999-111-1234

Secondary Phone: (none)

Fax Number: (none)

Email: success+othertestuser@simulator.amazonsees.com

Edit User Information

Address

1111 Consultant Way  
Sacramento, CA 99999  
USA

Edit Address

Authorizer

Name: Test Authorizer

Title: Director Numbering

Company Name: Test Company

Phone: 999-999-9999

Email: success+testauthorizer@simulator.amazonsees.com

Edit Authorizer

Company Identifier & Service Area

Service Provider OCN(s):

| OCN  | Name | Description |
|------|------|-------------|
| TEST | TEST | CLEC        |

Parent Company OCN(s):

| OCN  | Name | Description |
|------|------|-------------|
| TEST | TEST | CLEC        |

IAC Code(s):

TST

Edit Company Identifier & Service Area

NNS Notifications

Geographic Notifications:

- CO Code/Thousands-Block
- Jeopardy
- Other Geographic Notifications
- NPA Relief Planning

Service Areas for Geographic Notifications:

| State/Territory | NPA's                        |
|-----------------|------------------------------|
| ALABAMA         | 205, 251, 256, 334, 659, 938 |
| ALASKA          | 907                          |
| AMERICAN SAMOA  | 684                          |
| ARIZONA         | 480, 602, 604, 615, 910      |

Non-Geographic Notifications:

- INC (Industry Numbering Committee) Guideline Changes
- NRUP Reporting
- NANPA Planning Letters
- Other Non-Geographic Notifications
- Other Resources
- p-ANI

Edit NNS Notifications

Update Profile

Figure 2-8

**Note:** Any changes to the following information: First Name, Last Name, Email, Agency/Company Name, Authorizer's Name, Authorizer's Agency/Company Name, OCN, NENA ID, or IAC Code, in conjunction with any other updates will require approval by the NANPA Customer Support prior to taking effect. For all other changes that do not require an

approval, please log out and log back in to see those changes.

## Profile

Success!

Note: Any changes to the following information: First Name, Last Name, Email, Agency/Company Name, Authorizer's Name, Authorizer's Agency/Company Name, OCN, NENA ID, or IAC Code, in conjunction with any other updates will require approval by the NANPA Customer Support prior to taking effect.

For all other changes that do not require an approval, please log out and log back in to see those changes.

[Home](#)

Figure 2-9

### 3 Access CIC Toolbar

To access the **CIC** toolbar, which includes all tasks outlined in **1.3 Content Summary**, the user must have the **Subscription Choice** of **Other Resources** in their user profile.

#### 3.1 Accessing CIC Toolbar

From the **Dashboard**, select **CIC** from the toolbar (see Figure 3-1) to display the **CIC** toolbar options (Figure 3-2).

**NOTE:** Toolbar options will vary based on the **Subscription Choices** selected in the user's profile.

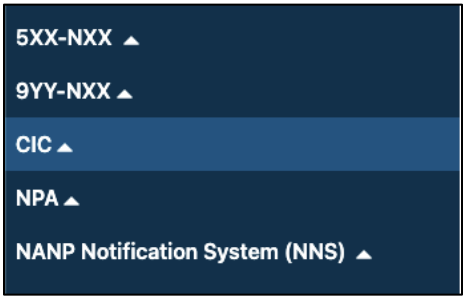


Figure 3-1

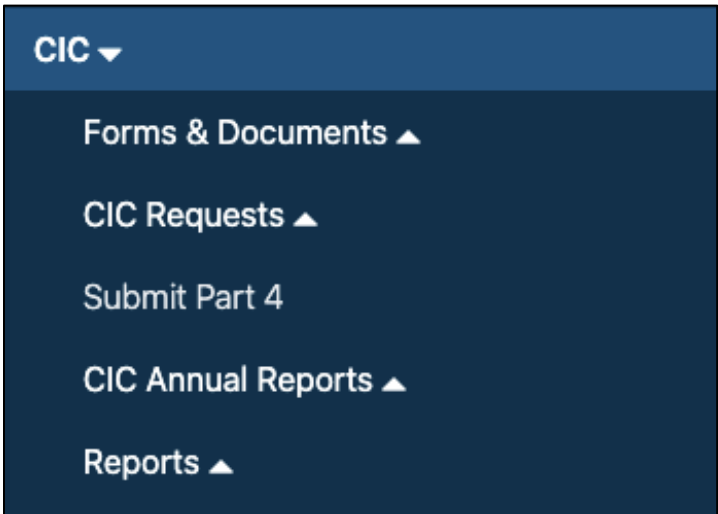


Figure 3-2

## 4 Forms & Documents

This section provides direction on the **Forms & Documents** functions (Figure 4-1) for CIC resources which includes:

- Section 4.1 **View Forms**, which allows users to view forms associated with CIC applications submitted in NAS.
- Section 4.2 **Attach Documents**, which allows users to attach documents to CIC applications submitted in NAS.

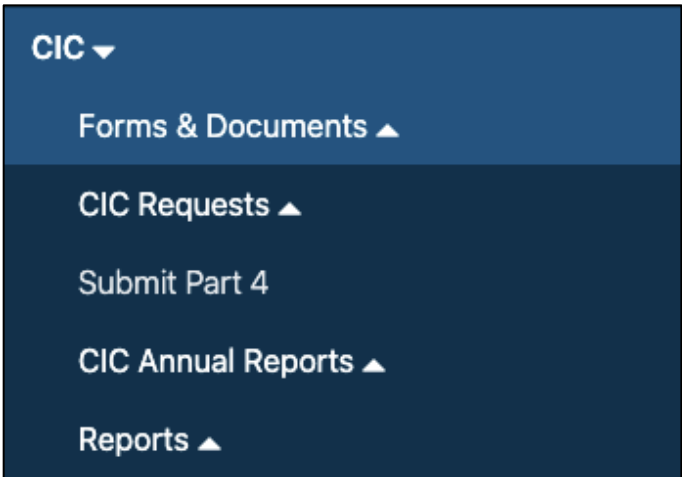


Figure 4-1

### 4.1 View Forms

**View Forms** allows a user to search for and view CIC forms submitted in the NAS GUI.

All users with the **Subscription Choice** of **Other Resources** and the Interexchange Access Customer (IAC) Codes (aka ACNA) in their user profile may view all submitted forms, even if another user submitted the form.

From the **CIC** toolbar, select **Forms & Documents** (Figure 4-1). NAS will display the **Forms & Documents** toolbar (Figure 4-2). Select **View Forms**, NAS will display the **CIC Forms Search** screen (Figure 4-3).

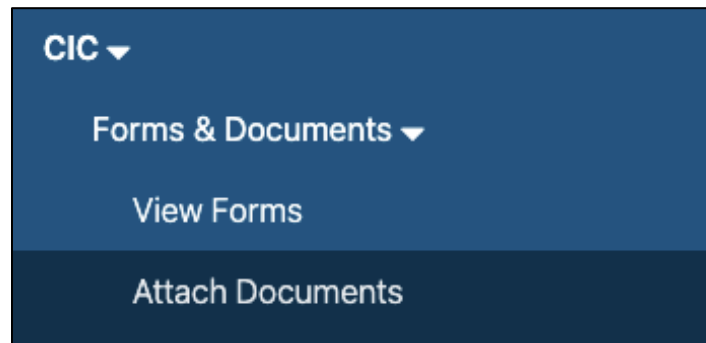


Figure 4-2

#### 4.1.1 CIC Forms Search

From the **CIC Forms Search** screen (Figure 4-3), select one of the options from the **Selection** drop-down list.

- **Tracking Number**
- **CIC**
- **Advance Search**

When **Tracking Number** is selected, only documents associated with the tracking number will be provided.

When **CIC** is selected, all documents associated with the Interexchange Access Customer (IAC) Codes (aka ACNA)s in the user's profile for CIC resource entered will be provided. Select the **Type of Service**.

- **FGB**
- **FGD**

When **Advanced Search** is selected, all documents meeting the search criteria and associated with the Interexchange Access Customer (IAC) Codes (aka ACNA) in the user's profile will be provided. Enter the following:

- **IAC (Interexchange Access Customer Codes (aka ACNA))**
- **Date Range From**
- **Date Range To**
- **Form Type**

Select **Search** to continue. When all validations are met, NAS will display the search results at the bottom of the **CIC Forms Search** screen (Figure 4-4).

When no applications meet the search criteria, NAS will display the message “**There are no records to display**” at the bottom of the **CIC Forms Search** screen.

To view a form, select the eye icon at the end of the form’s row. Forms will open in a new tab.

The screenshot displays the 'CIC Forms Search' interface. At the top, the title 'CIC Forms Search' is centered in a bold blue font. Below the title, there is a 'Search' section with a 'Selection' dropdown menu (showing 'Select') and a large grey rectangular input field. To the right of the input field is a 'Type Of Service' dropdown menu (showing 'Select'). Below the 'Search' section is an 'Advanced Search' section. It includes an 'IAC' dropdown menu (showing 'Select'), a 'Date Range' section with 'From' and 'To' date pickers (both showing 'mm/dd/yyyy'), and a 'Form Type' dropdown menu (showing 'All'). At the bottom of the form, there are two buttons: 'Clear Form' and 'Search'.

Figure 4-3

CIC Forms Search

Search

Selection

Advanced Search ✓

Type Of Service

Select

Advanced Search

IAC

Select

Date Range

From

01/01/2024 ✓

To

08/26/2024 ✓

Form Type

All ✓

Clear Form

Search

| Tracking Number ▲ | Application Type ▲ | Form Type ▲ | Date ▲     | CIC ▲ | Type Of Service ▲ | IAC ▲ |   |
|-------------------|--------------------|-------------|------------|-------|-------------------|-------|---|
| CIC-2550...       | New                | PART_1      | 08/26/2024 |       | FG D              | TST   | 👁 |
| CIC-2550...       | New                | PART_3      | 08/26/2024 | 0020  | FG D              | TST   | 👁 |
| CIC-2550...       | New                | PART_1      | 08/26/2024 |       | FG D              | TST   | 👁 |
| CIC-2550...       | New                | PART_3      | 08/26/2024 | 0023  | FG D              | TST   | 👁 |
| CIC-2550...       | Modificati...      | PART_1      | 08/26/2024 | 0004  | FG D              | TST   | 👁 |
| CIC-2550...       | Modificati...      | PART_3      | 08/26/2024 | 0004  | FG D              | TST   | 👁 |

Rows per page: 10 ▼ 1-6 of 6 |< < > >|

Figure 4-4

4.2 Attach Documents

**Attach Documents** allows a user to attach documents to one or more applications using the Tracking Number(s). The user may attach documents for up to 25 tracking numbers.

NAS accepts the following file formats: PDF, Word, Excel, GIF, JPEG, TIFF, bitmap, Power Point, HTML, txt, csv, and Zip and the maximum file size for all attachments may not exceed 10 MB per tracking number.

File names must be no more than 255 characters.

From the **CIC** toolbar, select **Forms & Documents**, then select **Attach Documents** (Figure 4-5). NAS will display the **Preliminary Attach Documents** screen (Figure 4-6).

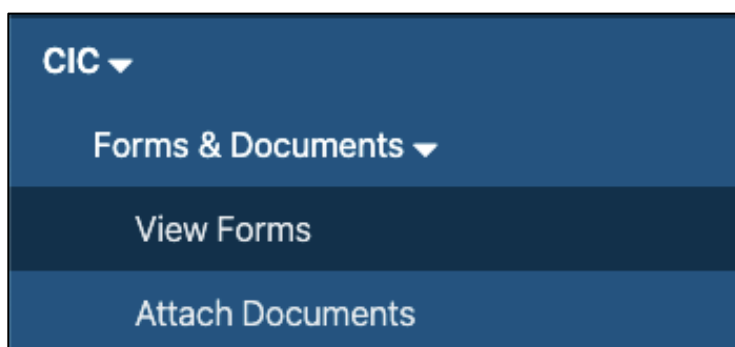


Figure 4-5

#### 4.2.1 Preliminary Attach Documents

The preliminary **Attach Documents** screen (Figure 4-6) allows the user to enter the **Tracking Numbers** of the application(s) to which the documents are being attached, then select **Next** to continue. NAS will provide the **Attach Documents** screen (Figure 4-7).

To clear data entered in the **Tracking Numbers** field, select **Clear Form**.

The 'Attach Documents' screen. It features a title 'Attach Documents' in large blue font. Below the title is a label 'Tracking Numbers' followed by a red asterisk. Underneath is a large, empty text input field. At the bottom, there are two buttons: 'Clear Form' (outlined in blue) and 'Next' (solid blue).

Figure 4-6

#### 4.2.2 Attach Documents

To modify the **Tracking Numbers** entered on the **Preliminary Attach Documents (Section 4.2.1)** by selecting **Enter new tracking numbers**. When selected, NAS will return the user to the **Preliminary Attach Documents** screen and the Tracking Numbers field will be blank.

To attach a document, select **Choose File**, a new window will open to select a file from their computer then select **Upload Document**. NAS will provide a **Confirmation** screen (Figure 4-7).

The **Description** is provided to add additional information on the type of e.g. certification.

If the uploaded document does not appear in the **Uploaded Documents** box (Figure 4-8), select **Refresh**.

**Attach Documents**

Tracking Number(s) \*

☒ CIC-2550486

Enter new tracking numbers

Document

No file chosen

Description

Uploaded Documents

| File Name                       | Tracking Number | Description | Create Date | Delete |
|---------------------------------|-----------------|-------------|-------------|--------|
| There are no records to display |                 |             |             |        |

Figure 4-7

The **Uploaded Documents** box lists the following information associated with documents successfully uploaded (Figure 4-8). It also provides the ability to delete an uploaded document by selecting the trash can icon.

- **File Name**
- **Tracking Number(s)**
- **Description**
- **Create Date**



### Attach Documents

#### File Uploaded Successfully

Please allow for up to one minute for your file to upload. If the file fails our virus scan, you will not see this file uploaded, instead you will receive an email confirming this issue.

Tracking Number(s) \*

☒ CIC-2550486

Enter new tracking numbers

Document

Choose File

Sample Facilities Readiness.pdf

Description

Upload Document

#### Uploaded Documents

Refresh

| File Name ▴                                     | Tracking Number ▴ | Description ▴        | Create Date ▴ | Delete |
|---|-------------------|----------------------|---------------|--------|
| <a href="#">Sample Facilities Readiness.pdf</a> | CIC-2550486       | Facilities Readiness | 08/26/2024    |        |
| <a href="#">Sample Certification.docx</a>       | CIC-2550486       | Certification        | 08/26/2024    |        |

Rows per page: 10 ▾ 1-2 of 2 |< < > >|

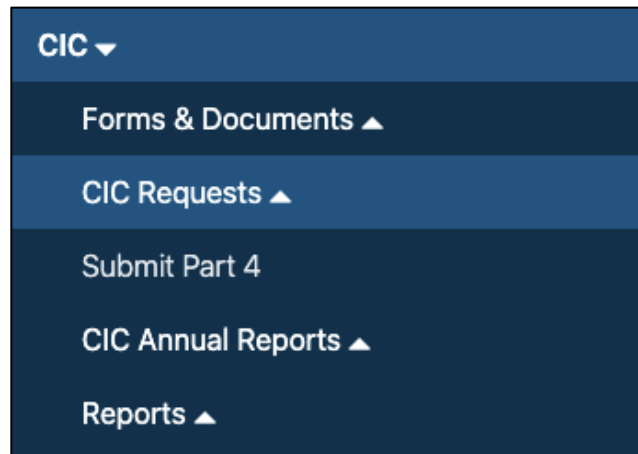
Figure 4-8

When all documents have been uploaded, the user may select another function from the toolbar or select the **NANPA** logo to return to the **Dashboard**.

## 5 CIC Requests

This section provides direction on creating and submitting CIC applications (Figure 5-1). CIC application options include:

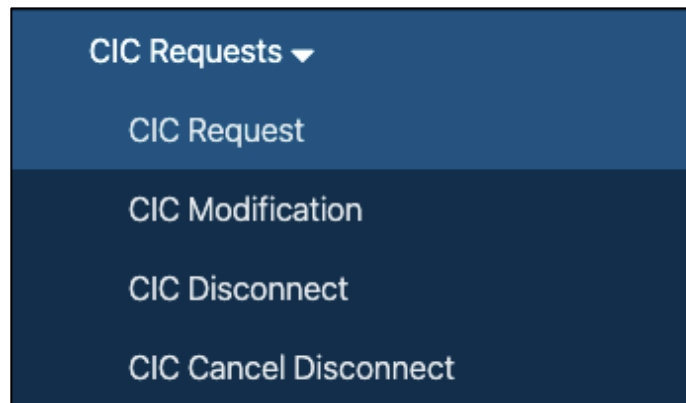
- Section **5.1 CIC Request**, submits a new CIC application.
- Section **5.2 CIC Modification**, submits a modification to an assigned CIC(s).
- Section **5.3 CIC Disconnect**, submits a disconnect to an assigned CIC(s).
- Section **5.4 CIC Cancel Disconnect**, cancels a previously approved CIC disconnect.

*Figure 5-1*

## 5.1 CIC Request

**CIC Request** allows a user to apply for a new FGB or FGD CIC in the NAS GUI.

From the **CIC** toolbar, select **CIC Requests**, then **CIC Request** (Figure 5-2). NAS will display the **Part 1 – General Information** screen (Figure 5-3).

*Figure 5-2*

### 5.1.1 Part 1 – General Information

The **Part 1 – General Information** screen (Figure 5-3) allows the user to select the preliminary data for the application. The user must select or enter the:

- **Type of Service**
- **B&C Clearinghouse**
- **Interexchange Access Customer (IAC) Code (aka ACNA)**
- **Date Access Service Request Submitted**
- **Contact Name**
- **Phone**
- **Email**

- **Street Address**
- **City**
- **State or Territory**
- **Zip Code**
- **Contact Information to be published on public reports**

The user may also enter:

- **Provide three code selections in order of preference**

Only **Interexchange Access Customer (IAC) Codes (aka ACNA)s** in the user's profile will be provided in the drop-down list.

Select the **Part 1 Form Footnotes/Instructions** link at the bottom of the screen to see the Part 1 Form Footnotes/Instructions.

Select **Continue** to proceed with the application. When all validations are met, NAS will provide the **Part 1 – Entity Information** screen (Figure 5-4).

New CIC Request

➔ Part 1 - General Information

Part 1 - Entity Information

Part 1 - Submit

Part 1 - General Information

If you need assistance, please contact us via:

- Phone: 1-866-623-2282
- Email: support@nanpa.com

Type Of Service (Select One) \*

☐ FG B   ☐ FG D

B&C Clearinghouse \*

☐ Yes   ☐ No

Interexchange Access Customer (IAC) Code (aka ACNA) \*

Select

Date Access Service Request Submitted \*

mm/dd/yyyy

Provide three code selections in order of preference (optional)

Contact Name \*

Phone \*

Email \*

Street Address \*

City \*

State or Territory \*

Select

Zip Code \*

Contact Information to be published on public reports \*

☐ Phone   ☐ Email   ☐ Address   ☒ All

[Part 1 Form Footnotes / Instructions](#)

Next

Figure 5-3

### 5.1.2 Part 1 – Entity Information

The **Part 1 – Entity Information** screen (Figure 5-4) allows the user to enter the Entity Information. Enter:

- **Access Customer Name**
- **Entity Name**

Enter:

- **Access Customer Name(s) that share common ownership or control with the Entity**
- **List CIC(s) assigned to all Access Customer Names that share common ownership or control with the Entity (specify whether they are FG B or FG D)**

Select the **Part 1 Form Footnotes/Instructions** link at the bottom of the screen to see the Part 1 Form Footnotes/Instructions.

Select **Next** to proceed with the application. When all validations are met, NAS will provide the **Part 1 – Submit** screen (Figure 5-6).

**New CIC Request**

Part 1 - Entity Information

If you need assistance, please contact us via:

- Phone: 1-866-623-2282
- Email: support@nanpa.com

Access Customer Name \*

Entity Name \*

Access Customer Name(s) that share common ownership or control with the Entity

List CIC(s) assigned to all Access Customer Names that share common ownership or control with the Entity (specify whether they are FG B or FG D assignments)

[Part 1 Form Footnotes / Instructions](#)

**Next**

Figure 5-4

### 5.1.3 Part 1 – Submit

On the **Part 1 – Submit** screen (Figure 5-5), enter any information for the Resource Administrator in the:

- **Comments**

Select the **Part 1 Form Footnotes/Instructions** link at the bottom of the screen to see the Part 1 Form Footnotes/Instructions.

Select **Submit** to complete the application. When all validations are met, NAS will provide the **Confirmation** screen (Figure 5-6).

The screenshot shows a web form titled "New CIC Request". On the left is a sidebar with three items: "Part 1 - General Information" (checked), "Part 1 - Entity Information" (checked), and "Part 1 - Submit" (active, indicated by a circular arrow icon). The main content area is titled "Part 1 - Submit". It contains a light blue box with contact information: "If you need assistance, please contact us via:" followed by "Phone: 1-866-623-2282" and "Email: support@nanpa.com". Below this is a "Comments" section with a text input field. A certification statement follows: "I hereby certify that the above information is true and accurate to the best of my knowledge, that the assigned CIC will be used in accordance with these CIC Assignment Guidelines and that this application has been prepared in accordance with the guidelines." Below the statement is a link: "Part 1 Form Footnotes / Instructions". At the bottom right is a blue "Submit" button.

Figure 5-5

5.1.4 Confirmation

The **Confirmation** screen (Figure 5-6) confirms successful submission of the application, provides the tracking number, and allows the user to attach documents to the application.

Select **Home** to return to the **Dashboard** or select another function from the toolbar to proceed with another task.

To attach documents to the application, select the **Attach Documents** link at the bottom of the screen. NAS will provide the **Attach Documents** screen (Section 4.2.2).

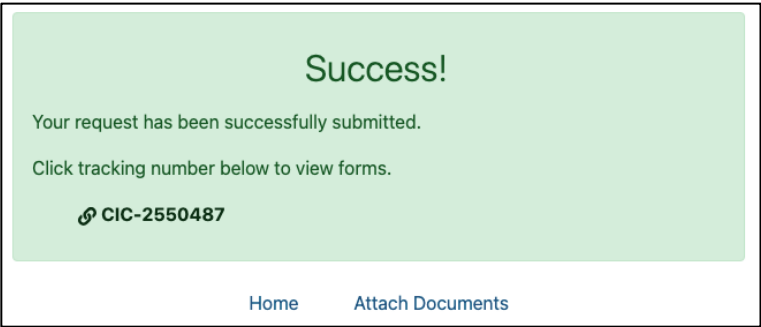


Figure 5-6

## 5.2 CIC Modification

**CIC Modification** allows a user to modify data associated with an assigned FGB or FGD CIC in the NAS GUI.

From the **CIC** toolbar, select **CIC Requests**, then **CIC Modification** (Figure 5-7). NAS will **display the Part 1 – Modification Selection** screen (Figure 5-8).

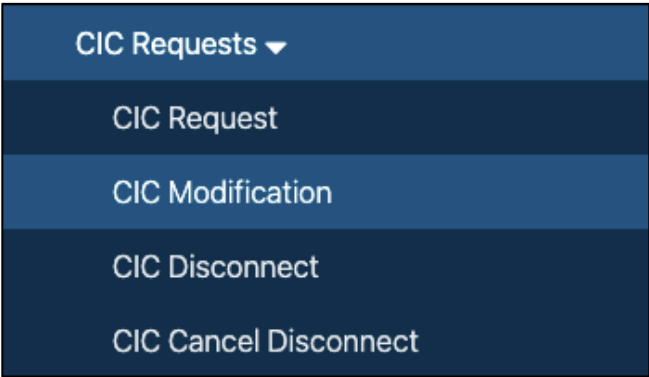


Figure 5-7

### 5.2.1 Part 1 – Modification Selection

The **Part 1- Modification Selection** screen (Figure 5-8) allows the user to select the preliminary data for the application. Complete the following:

- **Type of Change (IAC Code, CIC Contact Information, or Merger/Acquisition)**
- **CIC Type**
- **CIC**

Select the **Part 1 Form Footnotes/Instructions** link at the bottom of the screen to see the Part 1 Form Footnotes/Instructions.

Select **Next** to proceed with the application. When all validations are met, NAS will provide the **Part 1 – Modification Details** screen (Figure 5-9).

The screenshot shows a web form titled "CIC Modification Request". On the left is a sidebar with two links: "Part 1 - Modification Selection" (which is active and has a plus icon) and "Part 1 - Modification Details". The main content area is titled "Part 1 - Modification Selection". It contains two light blue informational boxes. The first box says "If you need assistance, please contact us via:" followed by a bulleted list: "Phone: 1-866-623-2282" and "Email: support@nanpa.com". The second box says "The CIC Applicant information on the Part 1 form is populated from your user profile. Please periodically review your user profile to ensure this information is current." Below these boxes are three sections of radio button options: "Type Of Change" with options "IAC Code", "CIC Contact Information", and "Merger/Acquisition"; "CIC Type" with options "FG B" and "FG D"; and "CIC" with an empty text input field. At the bottom left of the form area is a link "Part 1 Form Footnotes / Instructions", and at the bottom right is a blue "Next" button.

Figure 5-8

### 5.2.2 Part 1 – Modification Details

The **Part 1 – Modification Details** screen (Figure 5-9) allows the user to select the preliminary data for the application.

When the **Type of Change** is **IAC Code**, the user must select or enter the:

- **Interexchange Access Customer (IAC) Code (aka ACNA)**
- **Entity Name**
- **Access Customer Name**

The user may also enter any information for the Resource Administrator in the:

- **Comments**

When the **Type of Change** is **CIC Contact Information**, the user must select or enter the:

- **Contact Name**
- **Phone**
- **Email**
- **Street Address**
- **City**
- **State or Territory**
- **Zip Code**
- **Contact Information to be published on public reports**

The user may enter any information for the Resource Administrator in the:

- **Comments**

When the **Type of Change** is **Merger/Acquisition**, the user must select or enter the:



- **Date of Request for Access Service**
- **Interexchange Access Customer (IAC) Code (aka ACNA)**
- **Contact Name**
- **Phone**
- **Email**
- **Street Address**
- **City**
- **State or Territory**
- **Zip Code**
- **Contact Information to be published on public reports**
- **Entity Name**
- **Access Customer Name**
- **B&C Clearinghouse**

The user should also enter:

- **Access Customer Name(s) that share common ownership or control with the Entity**
- **List CIC(s) assigned to all Access Customer Names that share common ownership or control with the Entity (specify whether they are FG B or FG D)**

The user may enter any information for the Resource Administrator in the:

- **Comments**

Only **Interexchange Access Customer (IAC) Codes (aka ACNA)s** in the user's profile will be provided in the drop-down list.

Select the **Part 1 Form Footnotes/Instructions** link at the bottom of the screen to see the Part 1 Form Footnotes/Instructions.

Select **Submit** to proceed with the application. When all validations are met, NAS will provide the **Confirmation** screen (Figure 5-10).

Part 1 - Modification Selection

Part 1 - Modification Details

### CIC Modification Request

#### Part 1 - Modification Details

If you need assistance, please contact us via:

- Phone: 1-866-623-2282
- Email: support@nanpa.com

The CIC Applicant information on the Part 1 form is populated from your user profile. Please periodically review your user profile to ensure this information is current.

Type Of Change

Merger/Acquisition

CIC Type

FG D

CIC

0009

Date of Request for Access Service \*

12/09/2024

Interexchange Access Customer (IAC) Code (aka ACNA) \*

Select

Contact Name \*

Phone \*

Email \*

Street Address \*

City \*

State or Territory \*

Select

Zip Code \*

Contact Information to be published on public reports \*

☐ Phone

☐ Email

☐ Address

☒ All

Entity Name \*

Access Customer Name \*

Access Customer Name(s) that share common ownership or control with the Entity (see Section 1.3 of the CIC Assignment Guidelines)

CIC(s) assigned to all Access Customer Names that share common ownership or control with the Entity (specify wheather they are FG B or FG D assignments)

B&C Clearinghouse \*

☐ Yes

☒ No

Comments

I hereby certify that the above information is true and accurate to the best of my knowledge, that the assigned CIC will be used in accordance with these CIC Assignment Guidelines and that this application has been prepared in accordance with the guidelines.

[Part 1 Form Footnotes / Instructions](#)

Submit

Figure 5-9

### 5.2.3 Confirmation

The **Confirmation** screen (Figure 5-10) confirms successful submission of the application, provides the tracking number, and allows the user to attach documents to the application.

Select **Home** to return to the **Dashboard** or select another function from the toolbar to proceed with another task.

To attach documents to the application, select the Attach Documents link at the bottom of the screen. NAS will provide the Attach **Documents** screen (Section 4.2.2).

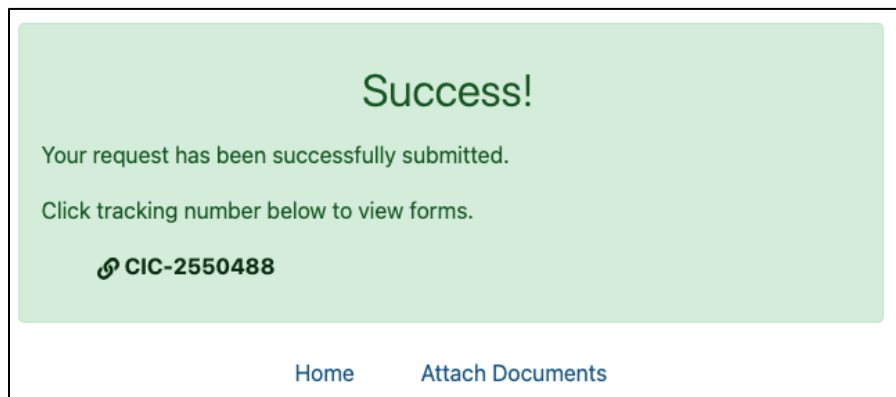


Figure 5-10

## 5.3 CIC Disconnect

**CIC Disconnect** allows a user to disconnect an assigned FGB or FGD CIC in the NAS GUI.

From the **CIC** toolbar, select **CIC Requests**, then **CIC Disconnect** (Figure 5-11). NAS will **display the CIC Disconnect Selection** screen (Figure 5-12).

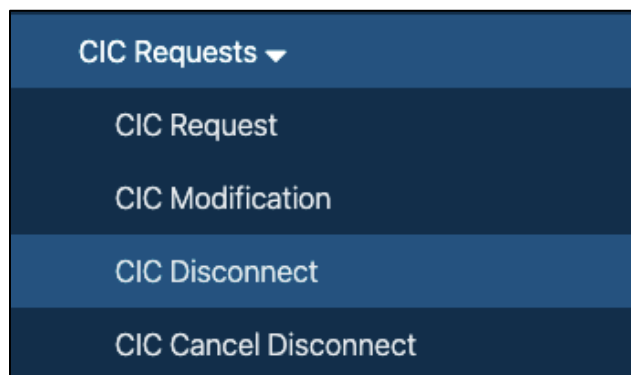


Figure 5-11

### 5.3.1 CIC Disconnect Selection

The **CIC Disconnect Selection** screen (Figure 5-12) allows the user to select the data for the CIC to be disconnected. The user must enter or select the:

- **Interexchange Access Customer (IAC) Codes (aka ACNA)**

- **CIC Type**
- **Select CIC(s)**

Once the user enters the **Interexchange Access Customer (IAC) Codes (aka ACNA)** and **CIC Type**, NAS will provide a list of CICs(Figure 5-13) eligible for disconnection under **Select CIC(s)**. To select a CIC(s) to disconnect, select the checkbox in the row as the **CIC** being disconnected.

Only **Interexchange Access Customer (IAC) Codes (aka ACNA)s** in the user’s profile will be provided in the drop-down list.

Select the **Part 1 Form Footnotes/Instructions** link at the bottom of the screen to see the Part 1 Form Footnotes/Instructions.

Select **Next** to proceed with the application. When all validations are met, NAS will provide the **CIC Disconnect Confirmation** screen (Figure 5-14).

CIC Disconnect Selection

CIC Disconnect Confirmation

### CIC Disconnect

#### CIC Disconnect Selection

If you need assistance, please contact us via:

• Phone: 1-866-623-2282

• Email: support@nanpa.com

Interexchange Access Customer (IAC) Code (aka ACNA) \*

Select

CIC Type \*

FG B

FG D

Select IAC Code and CIC Type above to retrieve a list of assigned CIC(s) matching the given parameters.

Part 1 Form Footnotes / Instructions

Next

Figure 5-12

Select CIC(s) \*

You have selected 0 rows.

| Select ▼                 | CIC ▲ |
|--------------------------|-------|
| <input type="checkbox"/> | 0004  |
| <input type="checkbox"/> | 0020  |
| <input type="checkbox"/> | 0023  |

Rows per page: 10 ▼

1-3 of 3

<

<

1

>

>

Figure 5-13

5.3.2 CIC Disconnect Confirmation

The **CIC Disconnect Confirmation** screen (Figure 5-14) provides the user an opportunity to review the CIC(s) selected.

When **CIC(s) Selected for Disconnect** are missing from the list or listed in error, the user will need to start the process over.

The user may also enter any information for the Resource Administrator in the:

- **Comments.**

Select the **Part 1 Form Footnotes/Instructions** link at the bottom of the screen to see the Part 1 Form Footnotes/Instructions.

Select **Submit** to complete the application. When all validations are met, NAS will provide the **Confirmation** screen (Figure 5-15).

CIC Disconnect Confirmation

CIC Disconnect Selection

CIC Disconnect Confirmation

CIC Disconnect Confirmation

CIC(s) Selected for Disconnect

| CIC ▲ |
|-------|
| 0004  |

Rows per page: 10 ▼ 1-1 of 1 |< < 1 > >|

Comments

I hereby certify that the above information is true and accurate to the best of my knowledge, that the assigned CIC will be used in accordance with these CIC Assignment Guidelines and that this application has been prepared in accordance with the guidelines.

Part 1 Form Footnotes / Instructions

Submit

Figure 5-14

5.3.3 Confirmation

The **Confirmation** screen (Figure 5-15) confirms successful submission of the application, provides the tracking number, and allows the user to attach documents to the application.

Select **Home** to return to the **Dashboard** or select another function from the toolbar to proceed with another task.

To attach documents to the application, select the Attach Documents link at the bottom of the screen. NAS will provide the Attach **Documents** screen (Section 4.2.2).

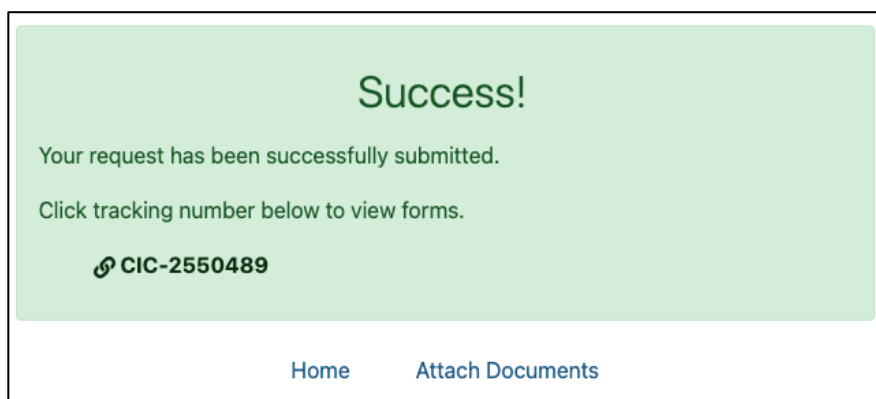


Figure 5-15

## 5.4 CIC Cancel Disconnect

**CIC Cancel Disconnect** allows a user to cancel a previously disconnected FG B or FGD CIC in the NAS GUI when the CIC is in an Aging status.

From the **CIC** toolbar, select **CIC Requests**, then **CIC Cancel Disconnect** (Figure 5-16). NAS will display the **Cancel CIC Disconnect** screen (Figure 5-18).

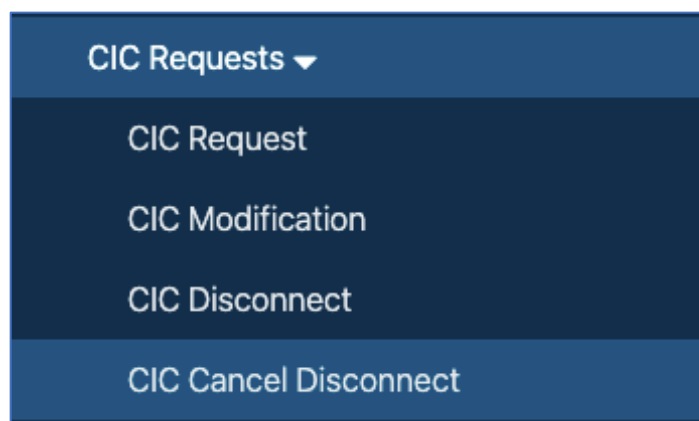


Figure 5-16

### 5.4.1 Cancel CIC Disconnect

The **Cancel CIC Disconnect** screen (Figure 5-16) allows the user to provide the data for the disconnected CIC the user is choosing to cancel. The user must enter the:

- **CIC Type**
- **CIC**

The user may also enter any information for the Resource Administrator in the:

- **Comments.**

Select the **Part 1 Form Footnotes/Instructions** link at the bottom of the screen to see the Part 1 Form Footnotes/Instructions.

Select **Submit** to complete the application. When all validations are met, NAS will provide the **Confirmation** screen (Figure 5-18).

### CIC Cancel Disconnect

If you need assistance, please contact us via:

- Phone: 1-866-623-2282
- Email: support@nanpa.com

CIC Type \*

☐ FG B    ☐ FG D

CIC \*

Comments

I hereby certify that the above information is true and accurate to the best of my knowledge, that the assigned CIC will be used in accordance with these CIC Assignment Guidelines and that this application has been prepared in accordance with the guidelines.

[Part 1 Form Footnotes / Instructions](#)

Submit

Figure 5-17

5.4.2 Confirmation

The **Confirmation** screen (Figure 5-18) confirms successful submission of the application, provides the tracking number, and allows the user to attach documents to the application.

Select **Home** to return to the **Dashboard** or select another function from the toolbar to proceed with another task.

To attach documents to the application, select the Attach Documents link at the bottom of the screen. NAS will provide the Attach **Documents** screen (Section 4.2.2).

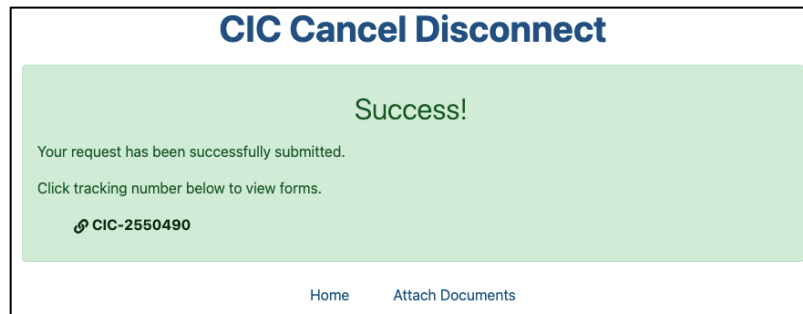


Figure 5-18

## 6 Submit Part 4

This section provides direction on creating and submitting the CIC Confirmation of In Service – Part 4.

From the **CIC** toolbar, select **CIC Requests**, then **Submit Part 4** (Figure 6-1). NAS will display the **CIC Part 4 Search** screen (Figure 6-2).

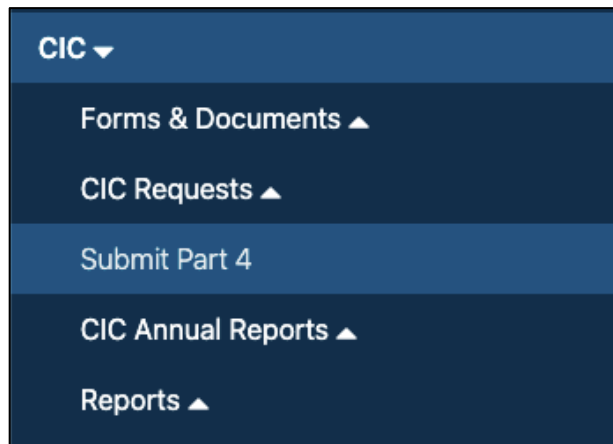


Figure 6-1

### 6.1.1 CIC Part 4 Search

The **CIC Part 4 Search** screen (Figure 6-2) allows the user to enter data to identify the FGB or FGD CIC for which a Part 4 is being submitted. The user may enter the:

- **Tracking Number**
- **CIC Type and CIC**
- **Interexchange Access Customer (IAC) Codes (aka ACNA)**

When the user enters a **Tracking Number**, only the CIC associated with the tracking number will be provided. NAS will provide the **CIC Part 4 Submission** screen (Figure 6-3).

When the user enters a **CIC Type** and **CIC**, only the entered CIC will be provided. NAS will provide the **CIC Part 4 Submission** screen (Figure 6-3 and Figure 6-4).



When the user enters an **Interexchange Access Customer (IAC) Codes (aka ACNA)**, all CICs that require a Part 4 and are associated with the Interexchange Access Customer (IAC) Codes (aka ACNA) entered will be listed. NAS will provide the **CIC Part 4 Submission** screen (Figure 6-4).

To clear the data from the fields, select **Clear Form**.

Select **Continue** to proceed. NAS will provide the **CIC Part 4 Submission** screen (Figure 6-3 and Figure 6-4).

**Submit CIC Part 4**

**CIC Part 4 Search**

Tracking Number \*

Or

CIC Type \*

☐ FG B ☐ FG D

CIC \*

Or

IAC Code \*

Select

Clear Form Continue

Figure 6-2

### 6.1.2 CIC Part 4 Submission

The Submit CIC Part 4 screen allows the user to complete and submit the Part 4.

When a **Tracking Number** or **CIC** was entered, NAS will provide the **Submit CIC Part 4** screen shown in Figure 6-3.

When an **Interexchange Access Customer (IAC) Codes (aka ACNA)** was entered, NAS will provide the **Submit CIC Part 4** screen shown in Figure 6-4.

The user must select or update the:

- **Select** checkbox next to the CIC
- **In-Service Date**

Select **Submit** to complete the submission of the Part 4. When all validations are met, NAS will provide the **Confirmation** screen (Figure 6-5).

CIC Part 4

Search

CIC Part 4 Submission

Submit CIC Part 4

CIC Part 4 Submission

By signing below, I certify that the CIC(s) specified below are in service, i.e., the appropriate access trunks and/or translations access has been obtained, and that the CIC(s) are being used for the purpose specified in the original application.

Select CIC(s) \*  
You have selected 0 rows.

| Select ▼                 | CIC ▲ | CIC Type ▼ | IAC Code ▼ | Date of Assignment ▼ | In-Service Date ▼               |
|--------------------------|-------|------------|------------|----------------------|---------------------------------|
| <input type="checkbox"/> | 0020  | FG D       | TST        | 08/26/2024           | 08/26/2024 <input type="text"/> |

Rows per page: 10 ▼ 1-1 of 1 |< < 1 > >|

Submit

Figure 6-3

CIC Part 4 Submission

By signing below, I certify that the CIC(s) specified below are in service, i.e., the appropriate access trunks and/or translations access has been obtained, and that the CIC(s) are being used for the purpose specified in the original application.

Select CIC(s) \*  
You have selected 0 rows.

| Select ▼                 | CIC ▲ | CIC Type ▼ | IAC Code ▼ | Date of Assignment ▼ | In-Service Date ▼               |
|--------------------------|-------|------------|------------|----------------------|---------------------------------|
| <input type="checkbox"/> | 0005  | FG B       | TST        | 08/26/2024           | 08/26/2024 <input type="text"/> |
| <input type="checkbox"/> | 0020  | FG D       | TST        | 08/26/2024           | 08/26/2024 <input type="text"/> |
| <input type="checkbox"/> | 0023  | FG D       | TST        | 08/26/2024           | 08/26/2024 <input type="text"/> |

Rows per page: 10 ▼ 1-3 of 3 |< < 1 > >|

Submit

Figure 6-4

6.1.3 Confirmation

The **Confirmation** screen (Figure 6-5) confirms successful submission of the Part 4, provides the tracking number.

Select **Home** to return to the **Dashboard** or select another function from the toolbar to proceed with another task.

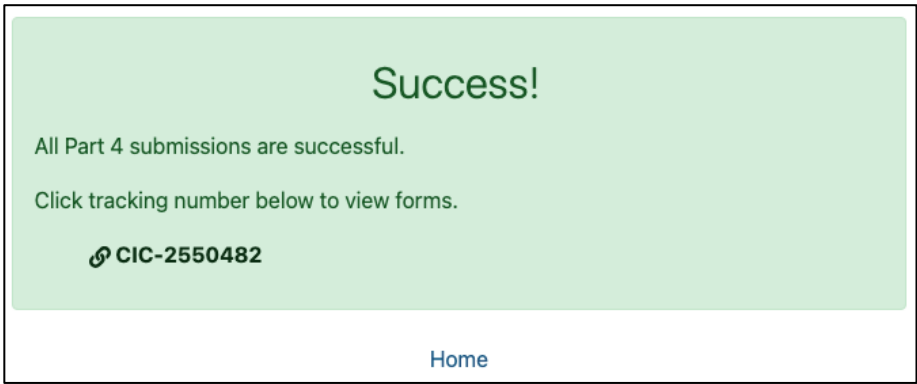


Figure 6-5

## 7 CIC Annual Reports

This section provides direction on submitting a CIC Annual Report in NAS GUI (Figure 8-1).

From the **CIC** toolbar, select **CIC Annual Reports**, then **Upload CIC Annual Report** Figure 7-2). NAS will display **Upload Annual CIC Report** screen (Figure 7-3).

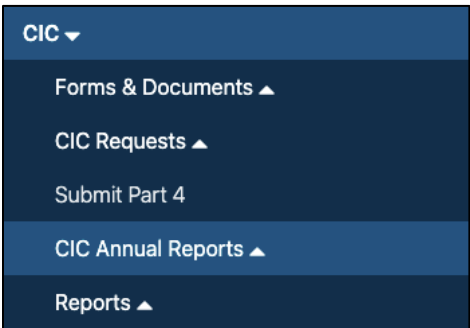


Figure 7-1



Figure 7-2

### 7.1.1 Upload Annual CIC Report

The **Upload Annual CIC Report** screen (Figure 7-3) allows the user to select the and upload an excel file.

To attach the file, select **Choose File**. When selected, NAS opens a window for the user to select an Excel (xlsx) file from their computer. The file name must be in the format of "incoming.<ENTITY NAME><CURRENT YYYY>AnnualCICReport.xlsx."

For how to complete the Annual CIC Report spreadsheet, refer to the *Annual CIC Report User Guide*.

When all validations are met, NAS will provide the Confirmation screen (Figure 7-4).

Upload Annual CIC Report

This upload applies to the current 2024 reporting period and will count for all accepted IAC Codes reported on.

Choose File

No file chosen

Submit

Please ensure the selected file adheres to the following name convention:  
incoming.<ENTITY NAME><CURRENT YYYY>AnnualCICReport.xlsx

Figure 7-3

7.1.2 Confirmation

The **Confirmation** screen (Figure 6-5) confirms successful upload of the CIC Annual Report. NAS will email the status of the submission once it is processed. Users should review the report results to verify successful submission of data and identify any rejected data. Rejected data will need to be reviewed and resubmitted.

Select **Home** to return to the **Dashboard** or select another function from the toolbar to proceed with another task.

Upload Annual CIC Report

This upload applies to the current 2024 reporting period and will count for all accepted IAC Codes reported on.

Success!

Your CIC Annual Report for 2024 has been successfully uploaded. You will receive an email confirmation on the status of your submission after it has been processed.

Home

Figure 7-4

## 8 Reports

This section provides direction on pulling reports for CIC data in the NAS GUI (Figure 8-1). CIC report options include:

- Section **8.1 CIC Annual Report**, which allows the user to view successfully submitted CIC Annual Report data.

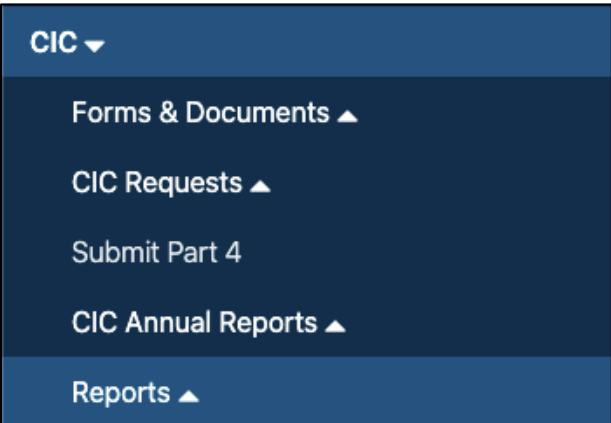


Figure 8-1

### 8.1 CIC Annual Report

The **CIC Annual Report** allows a user to view the Annual CIC Report data on file in the NAS GUI.

From the **CIC** toolbar, select **Reports**, then **CIC Annual Report** (Figure 8-2). NAS will display the **Preliminary CIC Annual Report** screen (Figure 8-3).

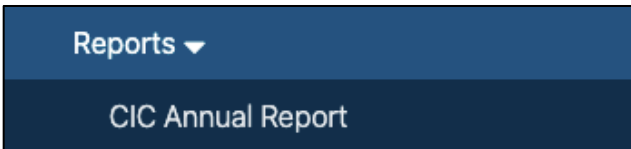


Figure 8-2

#### 8.1.1 Preliminary CIC Annual Report

The **Preliminary CIC Annual Report** screen (Figure 8-3) allows the user to select the search data. The user must select the:

- **Report for Period**
- **Interexchange Access Customer (IAC) Codes (aka ACNA)**
- **Type of Service**

A Select All option is available for **Interexchange Access Customer (IAC) Codes (aka ACNA)** and **Type of Service** fields.

Only **Interexchange Access Customer (IAC) Codes (aka ACNA)s** in the user's profile will be provided in the drop-down list.

To clear the data from the fields, select **Clear Form**.

Select **Submit** to proceed. NAS will provide the **CIC Annual Report** screen (Figure 8-4).

### CIC Annual Report

Report for Period

2024

IAC Code (ACNA)

Select All

Type of Service

Select All

Clear Form

Submit

Figure 8-3

8.1.2 CIC Annual Report

The **CIC Annual Report** screen (Figure 8-4) provides the search results for the data entered. The user may select:

- **Export to XLSX** and the file will be download as an Excel xlsx file.
- **Search Again** and the user will be taken back to the prior screen.

### CIC Annual Report

Reported On: 08/26/2024

Export to XLSX

Search Again

| Date       | Period | Entity* Name | Entity Address                                | Contact Name | Contact Phone | Contact Email                                  | CIC  |
|------------|--------|--------------|---|--------------|---------------|--|------|
| 08/26/2024 | 2024   | Test Company | 1111 California Way,<br>Sacramento, CA, 99999 | Test User    | 999-999-9999  | success+sptestuser@si<br>mulator.amazonses.com | 0020 |
| 08/26/2024 | 2024   | Test Company | 1111 California Way,<br>Sacramento, CA, 99999 | Test User    | 999-999-9999  | success+sptestuser@si<br>mulator.amazonses.com | 0004 |

Figure 8-4