

To: Service Providers/Other RNA Users, State or Territorial Regulatory Agencies

FROM: Numbering Administration Oversight Working Group

DATE: February 10, 2025

RE: NANC Seeks Public Input on the 2024 Performance of the Routing Number Administrator (RNA)

RESPONSE DUE BY: March 31, 2025

The Numbering Administration Oversight Working Group (NAOWG) of the NANC seeks your input on the performance of the RNA during the calendar year 2024. For your convenience, the survey can be completed and submitted online at: <https://survey.alchemer.com/s3/8164127/2024-RNA-Performance-Survey>

Your input will be used to evaluate the RNA's performance for 2024. Respondents are encouraged to provide written comments with specific examples. The final report of the 2024 performance of the RNA, incorporated into the 2024 NANPA/PA/RNA Performance Evaluation, will be posted on [NANC - North American Numbering Council \(nanc-chair.org\)](https://www.nanc-chair.org) and used in the NAOWG's development of a Performance Improvement Plan (PIP).

The evaluation report will be reviewed with the RNA and the FCC and made available to the public upon its approval by the NANC. Every survey response properly submitted will be anonymized, reviewed by the NAOWG and provided only to the FCC and the RNA. Other parties requesting to view specific individual responses must receive permission from the FCC.

Please note that respondents are asked to submit only one (aggregated) survey per entity (e.g., company, agency, etc.). If multiple surveys for an entity are received, the NAOWG will consolidate the responses so that one response per entity is counted.

If you have any questions, please contact the following NAOWG representatives:

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Thank you for your participation in this important process.