Number: PL - 534

Date: December 31, 2019

Subject: NPA 448 to Overlay NPA 850 (Florida) **Related Previous Planning Letters:** 059

General Description

On November 5, 2019 the Florida Public Service Commission (PSC) in Docket No. 20190135-TP, Order No. PSC-2019-0471-FOF-TP, approved an all-services distributed overlay as the relief method for the 850 NPA and on November 6, 2019 filed Order PSC-2019-0471-FOF-TP finalizing that decision. The 850 NPA serves the northern portion of Florida which is called the Panhandle. This area includes Pensacola, Panama City and Tallahassee which is the State Capital. The 850 NPA is also the home of Eglin and Tyndall Air Force Bases. The geographic area currently covered by the 850 NPA consists of 64 rate centers within 18 counties: Escambia, Santa Rosa, Okaloosa, Walton, Holmes, Washington, Bay, Jackson, Calhoun, Gulf, Franklin, Liberty, Gadsden, Leon, Wakulla, Jefferson, Madison and Taylor. The new 448 NPA will serve the same geographic area currently served by the existing 850 NPA. A map showing the area served by these NPAs is attached. Additionally, the order specifies that central office codes in the 448 NPA will be available for assignment only when all assignable prefixes in the 850 area code have been assigned.

Implementation of Relief Plan

Implementation of the 850/448 NPA overlay is as follows:

	Time	Date
Start Network Preparation and Customer Education		February 22, 2020
Start of permissive 10-digit dialing	12:01 AM ET	August 22, 2020
End of permissive dialing and start of mandatory 10-digit dialing	12:01 AM ET	February 20, 2021
Earliest new 448 NPA central office code activation date*	-	March 20, 2021
Earliest date central office codes in the new 448 may be ordered through NANPA**	-	January 13, 2021

^{*} In-service Date of the New 448 NPA Overlay.

During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

^{**} CO codes in 448 available only when all assignable co codes in 850 NPA are assigned.

When preparing for overlay area code relief, carriers are strongly encouraged to prepare their switches to begin sending 10 digits prior to the mandatory 10-digit dialing conversion date for customers.

Central Office Code Listings and NPA Map

A rate center map of the 850/448 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, iconectiv's LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration (TRA), at 732-699-6700.

Dialing Plan

Coincident with the introduction of mandatory 10-digit dialing on February 20, 2021, the dialing plan for the 850 and 448 NPAs will be as follows:

Type of call	Call terminating in	Dialing plan
Local Call	Home NPA (HNPA) or Foreign NPA (FNPA)	10-digits (NPA-NXX-XXXX)*
Toll Call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

^{*1+10} digit permissible at each service provider's discretion

Network Testing

All international and domestic carriers should ensure that the new 448 NPA has been activated throughout their networks prior to March 20, 2021 (In-service date of new NPA). The test number to verify the routing to the new 448 NPA will be in service beginning December 20, 2020 through April 20, 2021. The test number to verify the routing to the 448 NPA is 448-448-1448. A recorded announcement will indicate that the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the 850 NPA overlay should be directed to Heidi Wayman, NPA Relief Planner NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of company and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

NAME	COMPANY	TELEPHONE	E-MAIL
Norman Lee	American Messaging	972-353-1835	Norman.Lee@americanmessaging.net
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			rbrezina@bandwidth.com and
Robert Brezina	Bandwidth.Com	919-297-1072	codeadmin@bandwidth.com
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Tiffany Lamey	Callis Communications (C Spire)	251-445-6512	tlamey@cspire.com
Mary Bell	Cellular South	601-974-7527	mbell@cellularsouth.com
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Florida 850/448 NPA Overlay Rate Center Map



