



Number: PL-606
Date: November 28, 2022
Subject: NPA 821 and 864 All-Services Overlay (South Carolina)
Related Previous Planning Letters: IL95/03-006

General Description

On September 27, 2022, the Public Service Commission of South Carolina (Commission), in Docket No. 2022-141-C, Order No. 2022-645, approved an all-services distributed overlay over the 864 NPA. The 864 NPA covers the northern portion of the state and serves the larger cities of Greenville, Spartanburg, Anderson and many other smaller communities. The new **821 NPA** will serve the same geographic area currently served by the existing 864 NPA. Additionally, central office (CO) codes in the 821 NPA will be available for assignment only when all assignable prefixes in the 864 NPA have been assigned.

Implementation of Relief Plan

Implementation of the 864/821 NPA overlay is as follows:

	Date
Network preparation and customer education begins	July 19, 2023
Start of permissive 10-digit dialing	January 19, 2024
End of permissive dialing and start of mandatory 10-digit dialing	July 19, 2024
Earliest new 821 NPA CO code activation date*	August 19, 2024
Earliest date CO codes in the new 821 NPA may be ordered through NANPA**	June 14, 2024

*In service Date of the New 821 NPA Overlay

** CO codes in the 821 NPA are available only when all assignable CO codes in the 864 NPA are assigned.

Central Office Code Listings and NPA Maps

A rate center map of the 864/821 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at www.nanpa.com, iconectiv's LERG™ Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG™ Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

Dialing Plan

The dialing plan for the 864/821 NPA overlay is as follows:

Type of call	Call terminating in	Dialing plan
Local call	Home NPA (HNPA) or Foreign NPA (FNPA) (including Extended Area Service (EAS) calls)	10-digits (NPA-NXX-XXXX) *
Toll call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

* 1+10 permissive dialing at service provider's discretion

Network Testing

All international and domestic carriers should ensure that the new 821 NPA has been activated throughout their networks prior to August 19, 2024. The test number to verify the routing to the 821 NPA will be in service beginning May 19, 2024, through September 19, 2024. The test number to verify the routing to the 821 NPA is: 821-821-0821. A recorded announcement will indicate the test call has been successfully completed.

General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

Contact Information

General questions regarding the relief of the 864 NPA should be directed to Cecilia McCabe – NANPA, on 925-420-0130. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

COMPANY	NAME	TELEPHONE	E-MAIL
Airus	Roseann Kendall	312-878-4160	rkendall@airustel.com
AT&T – Local / AT&T Corp. / Teleport Communications America / BellSouth Telecom DBA Southern Bell	Sharon Poer	256-744-7105	sharon.poer@att.com
Bandwidth.com	Samantha West	919-455-3256	swest@bandwidth.com and codeadmin@bandwidth.com
Boost Mobile	Stacy Reder	913-221-4343	stacy.reder@dish.com
Brightlink Communications	Kevin Moss	314-390-6208	kevin.moss@nuso.cloud
Cellco Partnership DBA Verizon Wireless	Dana Crandall	682-831-3662	dana.crandall@verizonwireless.com
CenturyLink / Lumen	Rita Schmitz	608-796-5600	rita.schmitz@lumen.com
Charter Communications / Time Warner	Matthew Nolan	813-705-8624	matthew.nolan@charter.com
Charter Communications / Time Warner	Kathy Troughton	314-394-9856	kathy.troughton@charter.com
Chesnee Tel. Co.	James Montgomery	803-326-6391	jamie.montgomery@comporium.com
Commio	Margaret Reynolds	984-203-8838	Meghan@commio.com
Commio	Sam Shiffman	737-867-5001	sam@gocommio.com
CSC Wireless	Deborah Anstead	516-803-6232	deborah.anstead@alticeUSA.com
Deltacom / Business Telecom DBA BTI	Stephanie Frank	585-530-2619	Stephanie.Frank@windstream.com
Deltacom / Business Telecom DBA BTI	Janet Krasicki	585-472-1184	janet.krasicki@windstream.com
Deltacom / Business Telecom DBA BTI	Kristina Polito	585-413-2110	kristina.polito@windstream.com
Deltacom / Business Telecom DBA BTI	Edward Webber	585-340-2854	edward.webber@windstream.com
Dish Wireless	Kathy Rogers	303-706-5134	kathy.rogers@dish.com
Dish Wireless	Melinda Yost	720-341-0182	melinda.yost@dish.com
Dish Wireless	Daniel Bowlin	303-706-4072	daniel.bowlin@dish.com
Exiant Communications	Douglas Osborne	570-709-5525	dosborne@exiantcom.com
Fractel	Michael Crown	321-499-1001	mike@fractel.net and pooling@fractel.net
Frontier Communications	Ellen Washbon	585-777-1165	Ellen.Washbon@fr.com
Frontier Communications	Judy Geise	214-724-7719	judy.geise@fr.com
Fusion Cloud Services	Kim Campbell	478-405-3832	kim.Campbell@fusionconnect.com

HD Carrier	Scott Southron	725-333-1010	scott@hdcarrier.com
Intrado Communications	Debra Wymore	469-727-1636	dlwymore@intrado.com
IP Horizon / Local Access	Douglas Osborne	570-709-5525	dosborne@iphorizon.com
Kinder, Robert A. DBA Total Communication Systems	Robert Kinder	864-882-6813	rkinder@totalpaging.com
Level 3 Communications / Level 3 Telecom	Rita Schmitz	608-796-5600	rita.schmitz@lumen.com
Lockhart Tel. Co.	Beckie Varnadore	803-581-9102	bvarnadore@truvista.biz
MCIMetro Access Transmission Services / Verizon	Laura Dalton	914-821-9686	laura.r.dalton@verizon.com
MCIMetro Access Transmission Services / Verizon	Chanda Brown	908-559-2339	chanda.brown@verizon.com
New Cingular Wireless	Sharon Poer	256-744-7105	sharon.poer@att.com
Onvoy / Onvoy Spectrum / Sinch / RadiantIQ	Joani O'Neill	406-496-6522	joani.oneill@sinch.com
Onvoy / Onvoy Spectrum / Sinch / RadiantIQ	Rob Brezina	919-823-2222	rob.brezina@sinch.com
Onvoy / Onvoy Spectrum / Sinch / RadiantIQ	Andrew Smith	303-997-2361	andrew.smith@sinch.com
Onvoy / Onvoy Spectrum / Sinch / RadiantIQ	Bryan Bethea	312-380-4549	bryan.bethea@sinch.com
PBT Communications	Ben Spearman	803-210-5528	ben.spearman@comporium.com
Peerless Network of Ohio / WaveNation	Jami Perez	312-766-1524	jperez@peerlessnetwork.com
Piedmont Rural Tel. Coop. / PRT Communications	Brandi Moon	864-682-3131	brandim@prtcom.com
Piedmont Rural Tel. Coop. / PRT Communications	Melvin Gravely	864-682-3131	melving@prtcom.com
RCLEC	Paul Thompson	720-863-7783	paul.thompson@ringcentral.com
RCLEC	Edward Amadeo	650-513-2564	Edward.Amadeo@ringcentral.com
Skye Telecom DBA Skyetel	Kari Sexton	360-226-0722	kari@skyetel.com
South Carolina Net / South Carolina Telecomm Grp. Holdings	Roger Schroppe	803-726-4063	Roger.schroppe@segra.com
T-Mobile / Metro PCS / Sprint Spectrum / Suncom DBS T-Mobile	Karen Riepenkroger	913-315-8546	karen.s.ripenkroger@t-mobile.com
T-Mobile / Metro PCS / Sprint Spectrum / Suncom DBS T-Mobile	Shaunna Forshee	913-315-9108	shaunna.l.forshee@T-Mobile.com
Telnyx	Tessa Whiteside	312-270-8238	tessa@telnyx.com and numbering@telnyx.com
Terra Nova Telecom	Nick Olsen	321-428-8880	nick@tntelecom.net

Ton80 Communications	Glenn Dalglish	443-912-1000	glenn@ton80com.com
Ton80 Communications	Bret Mingo	202-437-5219	bret@coretel.net
Twilio	Allyson Blevins	314-789-0272	ablevins@twilio.com
United Telephone Co. Carolinas	Dale Holcombe	980-376-1581	Dale.G.Holcombe@brightspeed.com
USA Mobility Wireless	Craig Wilkins	972-801-0207	craig.wilkins@spok.com
Vonage America	Michael Ortega	703-304-8288	michael.ortega@vonage.com
West Carolina Communications / West Carolina Rural Tel. Coop.	Lance A. Tade	864-446-9256	lance.tade@wctel.com
West Carolina Communications / West Carolina Rural Tel. Coop.	Chuck Nash	864-446-9246	chuck.nash@wctel.com
Windstream / Nuvox / US LEC	Scott Terry	501-748-5397	scott.a.terry@windstream.com
Windstream / Nuvox / US LEC	Ed Webber	585-340-2854	edward.webber@windstream.com
YMAX Communications Corp	Bob Salvo	908-806-2784	bob.salvo@ymaxcorp.com

South Carolina 864/821 NPA Overlay Rate Center Map

Legend

- Rate Center Boundaries
- 864/821 NPA Overlay
- Other NPA Boundaries

828 NPA

704/980 NPA

