



**Number:** PL-607  
**Date:** December 06, 2022  
**Subject:** NPA 624 and 716 All-Services Overlay (New York)  
**Related Previous Planning Letters:** 556, 544, 162

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## General Description

On October 13, 2022 the New York Public Service Commission in Case 22-C-0358, approved an all-services distributed overlay as the relief method for the 716 NPA. The 716 NPA is in the western portion of New York and serves all or parts of Allegany, Cattaraugus, Chautauqua, Erie and Niagara counties. The 716 NPA serves communities including, but not limited to, Buffalo, Jamestown, Cheektowaga, Tonawanda, Niagara Falls, and West Seneca. The new **624 NPA** will serve the same geographic area currently served by the existing 716 NPA. Additionally, central office (CO) codes in the 624 NPA will be available for assignment only when all assignable CO codes in the 716 NPA have been assigned.

## Implementation of Relief Plan

Implementation of the 716/624 NPA overlay is as follows:

	Date
Network preparation and customer education begins	February 16, 2023
Network preparation and customer education period ends	November 16, 2023
Earliest new 624 CO code activation date*	November 16, 2023
Earliest date CO codes in the new 624 NPA may be ordered through NANPA**	September 11, 2023

\* In Service Date of the New 624 NPA Overlay

\*\* CO codes in the 624 NPA available only when all assignable CO codes in the 716 NPA are assigned.

## Central Office Code Listings and NPA Maps

A rate center map of the 716/624 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at [www.nanpa.com](http://www.nanpa.com), iconectiv's LERG™ Routing Guide, or the NPA NXX Activity Guide (NNAG) for updated information. Information in the LERG™ Routing Guide and NNAG is available by license contract from Telecom Routing Administration (TRA), at 732-699-6700.

## Dialing Plan

Mandatory 10-digit local dialing is already required for the 716 NPA; no permissive 10-digit dialing period is necessary. ([See PL-556](#)). The dialing plan for the 716/624 NPA overlay is as follows:

Type of call	Call terminating in	Dialing plan
Local & Toll Calls	Overlay Home NPAs (HNPA) (Within and between the 716 and 624 NPAs)	10-digits (NPA-NXX-XXXX)*
Local & Toll Calls	Foreign NPA (FNPA) outside of overlay NPAs	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

\*1+10 digit dialing permissible at service provider's discretion.

## Network Testing

All international and domestic carriers should ensure that the new 624 NPA has been activated throughout their networks prior to November 16, 2023. The test number to verify the routing to the 624 NPA will be in service beginning August 16, 2023 through December 16, 2023. The test number to verify the routing to the 624 NPA is: 624-624-1624. A recorded announcement will indicate the test call has been successfully completed.

## General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

## Contact Information

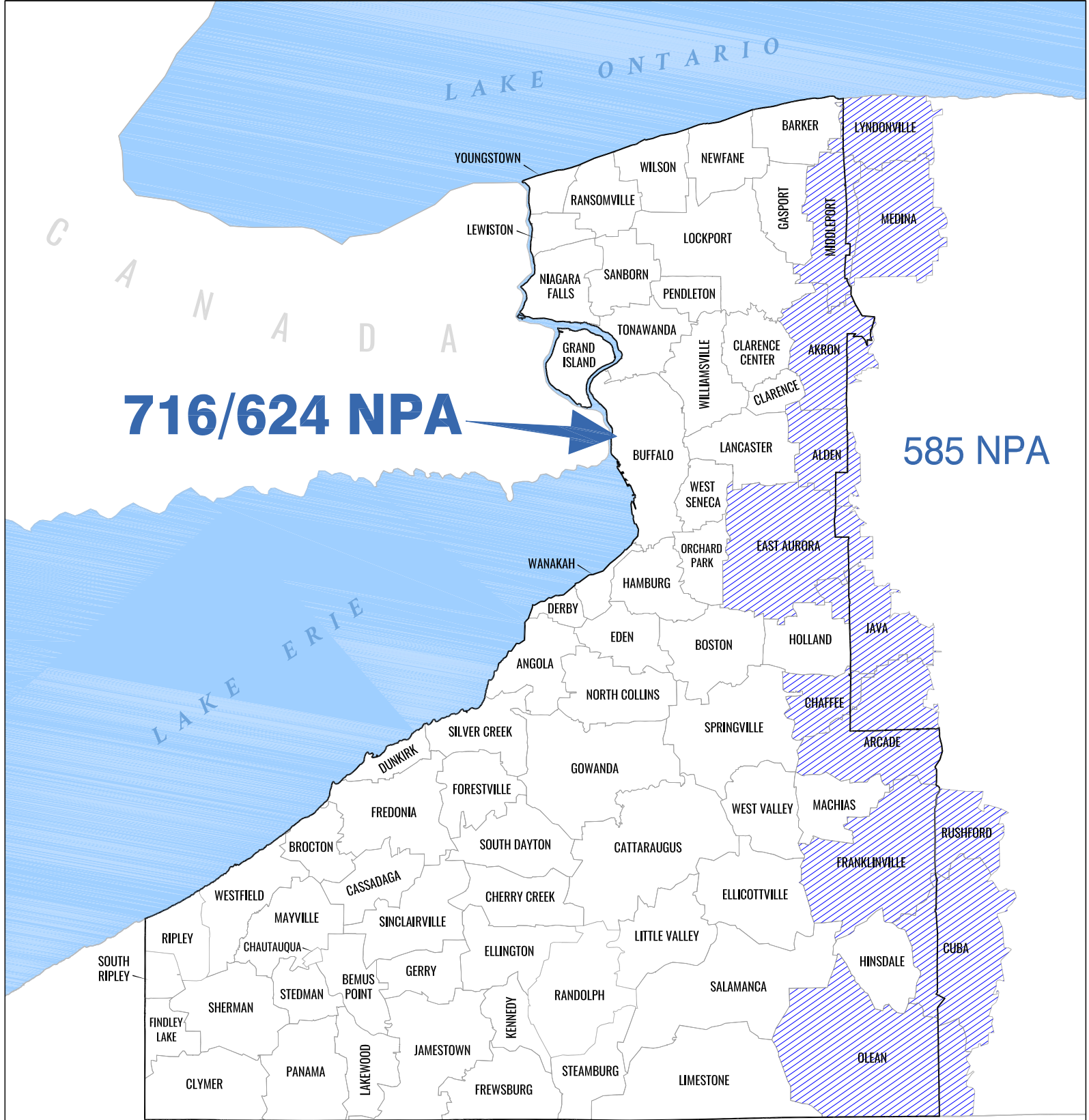
General questions regarding the relief of the 716 NPA should be directed to Heidi Wayman – NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:




COMPANY	NAME	TELEPHONE	E-MAIL
Airus	Roseann Kendall	469-682-3495	<a href="mailto:rkendall@airustel.com">rkendall@airustel.com</a>
Altice (CSC Wireless)	Deborah Anstead	516-803-6232	<a href="mailto:Deborah.Anstead@AlticeUSA.com">Deborah.Anstead@AlticeUSA.com</a>
AT&T (New Cingular, TC Systems)	Sharon Poer	256-744-7105	<a href="mailto:sharon.poer@att.com">sharon.poer@att.com</a>
Baltimore Washington Telephone	JP Hindin	301-561-1600	<a href="mailto:jp.hindin@bwt.io">jp.hindin@bwt.io</a>
Bandwidth.Com	Samantha West	919-364-8807	<a href="mailto:swest@bandwidth.com">swest@bandwidth.com</a> and <a href="mailto:codeadmin@bandwidth.com">codeadmin@bandwidth.com</a>
Cassadaga Telephone Corp.	Wade Weatherlow	716-673-3091	<a href="mailto:wade.weatherlow@dfel.com">wade.weatherlow@dfel.com</a>
Charter Communications (Time Warner Cable)	Matthew Nolan	813-705-8624	<a href="mailto:matthew.nolan@charter.com">matthew.nolan@charter.com</a>
Chautauqua & Erie Telephone	Leslie Miklos	207-712-8450	<a href="mailto:leslie.miklos@consolidated.com">leslie.miklos@consolidated.com</a>
Commio	Sam Shiffman	919-890-0000 Opt 1	<a href="mailto:numbering@commio.com">numbering@commio.com</a>
CoreTel Communications	Glenn Dalglish	410-353-2264	<a href="mailto:glenn@coretel.net">glenn@coretel.net</a>
DFT Local Service Corp. dba DFT Select One-NY	Wade Weatherlow	716-673-3091	<a href="mailto:wade.weatherlow@dfel.com">wade.weatherlow@dfel.com</a>
Dunkirk & Fredonia Telephone	Wade Weatherlow	716-673-3091	<a href="mailto:wade.weatherlow@dfel.com">wade.weatherlow@dfel.com</a>
Empire Long Distance	William Doran	585-319-7804	<a href="mailto:bdoran@etcnpt.com">bdoran@etcnpt.com</a>
Exiant	Douglas Osborne	570-709-5525	<a href="mailto:dosborne@exiantcom.com">dosborne@exiantcom.com</a>
FirstLight (Finger Lakes Technologies Group)	Stephen Bond	603-766-3334	<a href="mailto:sbond@firstlight.net">sbond@firstlight.net</a>
Fractel	Michael Crown	321-499-1001	<a href="mailto:mike@fractel.net">mike@fractel.net</a> and <a href="mailto:pooling@fractel.net">pooling@fractel.net</a>
Frontier Communications	Judy Geise	214-724-7719	<a href="mailto:Judy.geise@ftr.com">Judy.geise@ftr.com</a>
Frontier Communications	Julie Sell	260-461-3449	<a href="mailto:Julie.sell@ftr.com">Julie.sell@ftr.com</a>
HD Carrier	Scott Southron	725-333-1010	<a href="mailto:scott@hdcarrrier.com">scott@hdcarrrier.com</a>
IDT America	Patty Mongeau	973-438-2406	<a href="mailto:Patty.Mongeau@net2phone.com">Patty.Mongeau@net2phone.com</a>
Integrated Path Communications	Brian Shepard	518-325-1396	<a href="mailto:bshepard@ipc-llc.com">bshepard@ipc-llc.com</a>
IP Horizon	Douglas Osborne	570-709-5525	<a href="mailto:dosborne@iphorizon.com">dosborne@iphorizon.com</a>
Local Access	Douglas Osborne	570-709-5525	<a href="mailto:dosborne@localaccessllc.com">dosborne@localaccessllc.com</a>
LTE Wireless	Faizal Hassad	877-388-2232	<a href="mailto:info@ltewireless.com">info@ltewireless.com</a>
Lumen (CenturyLink, Global Crossing, Level 3)	Rita Schmitz	608-796-5600	<a href="mailto:Rita.schmitz@lumen.com">Rita.schmitz@lumen.com</a>
Mosaic Networkx	Frances Hill	415-813-3841	<a href="mailto:frances@mosaicnetworkx.com">frances@mosaicnetworkx.com</a>
Nuso	Kevin Moss	314-390-6208	<a href="mailto:Kevin.moss@nuso.cloud">Kevin.moss@nuso.cloud</a>
Peering Hub	Anne Kwong	484-424-9683	<a href="mailto:akwong@peeringhub.com">akwong@peeringhub.com</a>
Peerless (Wavenation)	Jami Perez	312-766-1524	<a href="mailto:jperez@peerlessnetwork.com">jperez@peerlessnetwork.com</a>

RCLEC	Paul Thompson	720-863-7783	<a href="mailto:telco-ops-carrier@ringcentral.com">telco-ops-carrier@ringcentral.com</a>
Regional Telephone	Dylan Cruz	407-888-9000	<a href="mailto:Dylan@RegTelco.com">Dylan@RegTelco.com</a>
Regional Telephone	Joseph Sirianni	585-760-0000	<a href="mailto:PhoneJoe@RegTelco.com">PhoneJoe@RegTelco.com</a>
Sinch (Onvoy, RadiantIQ)	Joani O'Neill	406-496-6522	<a href="mailto:joani.oneill@sinch.com">joani.oneill@sinch.com</a>
Sinch (Onvoy, RadiantIQ)	Bryan Bethea	312-380-4549	<a href="mailto:Bryan.bethea@sinch.com">Bryan.bethea@sinch.com</a>
Sinch (Onvoy, RadiantIQ)	Rob Brezina	919-823-2222	<a href="mailto:rob.brezina@sinch.com">rob.brezina@sinch.com</a>
Sinch (Onvoy, RadiantIQ)	Andrew Smith	303-997-2361	<a href="mailto:Andrew.Smith@sinch.com">Andrew.Smith@sinch.com</a>
Skye Telecom dba Skyetel	Kari Sexton	360-226-0722	<a href="mailto:kari@skyetel.com">kari@skyetel.com</a>
T-Mobile (Metro PCS, Omnipoint, Sprint)	Karen Riepenkroger	913-315-8546	<a href="mailto:Karen.S.Riepenkroger@t-mobile.com">Karen.S.Riepenkroger@t-mobile.com</a>
T-Mobile (Metro PCS, Omnipoint, Sprint)	Shaunna Forshee	913-315-9108	<a href="mailto:Shaunna.L.Forshee@T-mobile.com">Shaunna.L.Forshee@T-mobile.com</a>
Telengy	Phyllica Rowe	212-379-4029	<a href="mailto:prowe@callcentric.com">prowe@callcentric.com</a> <a href="mailto:tessa@telnyx.com">tessa@telnyx.com</a> and <a href="mailto:numbering@telnyx.com">numbering@telnyx.com</a>
Telnyx	Tessa Whiteside	312-270-8238	<a href="mailto:tessa@telnyx.com">tessa@telnyx.com</a> and <a href="mailto:numbering@telnyx.com">numbering@telnyx.com</a>
Terra Nova	Nick Olsen	321-428-8880	<a href="mailto:nick@tntelecom.net">nick@tntelecom.net</a>
Ton80 Communications	Glenn Dalglish	443-912-1000	<a href="mailto:Glenn@ton80com.com">Glenn@ton80com.com</a>
Twilio	Allyson Blevins	314-789-0272	<a href="mailto:ablevins@twilio.com">ablevins@twilio.com</a>
USA Mobility	Craig Wilkins	972-801-0207	<a href="mailto:craig.wilkins@spok.com">craig.wilkins@spok.com</a>
Verizon (MCI Metro, XO New York)	Chanda Brown	908-559-2339	<a href="mailto:Chanda.brown@verizon.com">Chanda.brown@verizon.com</a>
Verizon (MCI Metro, XO New York)	Laura Dalton	914-821-9686	<a href="mailto:Laura.r.Dalton@verizon.com">Laura.r.Dalton@verizon.com</a>
Verizon Wireless	Dana Crandall	682-831-3662	<a href="mailto:Dana.crandall@verizonwireless.com">Dana.crandall@verizonwireless.com</a>
Vitcom	Zalmen Ashkenazi	212-571-4000	<a href="mailto:zalmen@vitcom.net">zalmen@vitcom.net</a>
Vonage Holding Corp.	Michael Ortega	703-304-8288	<a href="mailto:michael.ortega@vonage.com">michael.ortega@vonage.com</a>
Voxbeam Telecommunications	Ryan Rapolti	407-965-1077	<a href="mailto:rrapolti@voxbeam.com">rrapolti@voxbeam.com</a>
Wide Voice	Erla Erlingsdottir	702-913-1084	<a href="mailto:erlae@widevoice.com">erlae@widevoice.com</a>
Windstream (Broadview, Choice One, CTC, Paetec, Talk America)	Edward Webber	585-340-2854	<a href="mailto:Edward.webber@windstream.com">Edward.webber@windstream.com</a>
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**582/814 NPA**

**New York 716/624 NPA  
Rate Center Map**

-  NPA Boundary
-  Rate Center Boundary
-  Split Rate Center

August 2022