



**Number:** PL-623  
**Date:** December 6, 2023  
**Subject:** NPA 621 and 281/346/713/832 All-Services Distributed Overlay (Texas)  
**Related Previous Planning Letters:** 453, 143, 006

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### General Description

On October 12, 2023, the Public Utility Commission of Texas, in Project No. 54986, approved an all-services distributed overlay as the relief method for the 281/346/713/832 NPA. The 281/346/713/832 NPA serves the greater metropolitan area of the City of Houston and many surrounding suburban cities which include but are not limited to Baytown, League City, Missouri City, Pasadena, Pearland, Sugar Land, The Woodlands and many other smaller communities. The new **621 NPA** will serve the same geographic area currently served by the existing 281/346/713/832 NPA. Additionally, central office (“CO”) codes in the 621 NPA will be available for assignment only when all assignable CO codes in the 281, 346, 713 and 832 NPAs have been assigned.

### Implementation of Relief Plan

Implementation of the 281/346/713/832/621 NPA overlay is as follows:

	Date
Network preparation and customer education begins	April 23, 2024
Earliest date CO codes in the new 621 NPA may be ordered through NANPA*	November 18, 2024
Network preparation and customer education period ends	January 23, 2025
Earliest new 621 CO code activation date**	January 23, 2025

\* CO codes in the 621 NPA are available only when all assignable CO codes in the 281, 346, 713, and 832 NPAs are assigned.

\*\* In-service date of the new 621 NPA

### Central Office Code Listings and NPA Maps

A rate center map of the 281/346/713/832/621 NPA overlay is attached. Since CO code information may change over time, please consult the NANPA website at [www.nanpa.com](http://www.nanpa.com), iconectiv’s LERG™ Routing Guide or the NPA NXX Activity Guide (“NNAG”) for updated information. Information in the LERG™ Routing Guide and NNAG is available by license contract from Telecom Routing Administration, at 732-699-6700.

## Dialing Plan

The dialing plan for the 281/346/713/832/621 NPA overlay is as follows:

Type of call	Call terminating in	Dialing plan
Local Call	Home NPA (HNPA) or Foreign NPA (FNPA)	10-digits (NPA-NXX-XXXX)*
Toll Call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

\*1+10 digit dialing permissible at each service provider's discretion

## Network Testing

All international and domestic carriers should ensure that the new 621 NPA has been activated throughout their networks prior to January 23, 2025. The test number to verify the routing to the 621 NPA will be in service beginning October 23, 2024 through February 23, 2025. The test number to verify the routing to the 621 NPA is: 621-621-1621. A recorded announcement will indicate the test call has been successfully completed.

## General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

## Contact Information

General questions regarding the relief of the 281/346/713/832 NPA should be directed to Heidi Wayman – NANPA, on 571-363-3824. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

Attached is a list of service provider and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

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SERVICE PROVIDER CONTACTS:

COMPANY	NAME	TELEPHONE	E-MAIL
Airespring	Brad Port	818-738-1894	<a href="mailto:brad.port@airespring.com">brad.port@airespring.com</a>
Altice USA (Cebridge Telecom, CSC Wireless)	Deborah Anstead	516-803-6232	<a href="mailto:Deborah.Anstead@alticeUSA.com">Deborah.Anstead@alticeUSA.com</a>
American Messaging (Teletouch Communications)	Norman Lee	972-353-1835	<a href="mailto:norman.lee@americanmessaging.net">norman.lee@americanmessaging.net</a>
AT&T (New Cingular Wireless, Southwestern Bell, Teleport Communications America)	Sharon Poer	256-744-7105	<a href="mailto:sharon.poer@att.com">sharon.poer@att.com</a>
Bandwidth.Com	Samantha West	919-455-3256	<a href="mailto:codeadmin@bandwidth.com">codeadmin@bandwidth.com</a> and <a href="mailto:swest@bandwidth.com">swest@bandwidth.com</a>
Brightspeed (Central Tel. of Texas DBA CenturyLink)	Dale Holcombe	980-376-1581	<a href="mailto:dale.g.holcombe@brightspeed.com">dale.g.holcombe@brightspeed.com</a>
Callworks Corporation	Ronald J Grob	404-519-4096	<a href="mailto:rongrob@apelaprofsvcs.com">rongrob@apelaprofsvcs.com</a>
Charter Fiberlink	Matthew Nolan	813-705-8624	<a href="mailto:matthew.nolan@charter.com">matthew.nolan@charter.com</a>
Charter Fiberlink	Kathy Troughton	314-394-9856	<a href="mailto:Kathy.troughton@charter.com">Kathy.troughton@charter.com</a>
Comcast IP Phone	Bryan Medina	303-372-1313	<a href="mailto:Bryan_Medina@Comcast.com">Bryan_Medina@Comcast.com</a>
Commio	Sam Shiffman	737-867-5000	<a href="mailto:sam@gocommio.com">sam@gocommio.com</a>
Consolidated Communications	Leslie Miklos	207-712-8450	<a href="mailto:leslie.miklos@consolidated.com">leslie.miklos@consolidated.com</a>
DISH Wireless	Kathy Rogers	303-706-5134	<a href="mailto:kathy.rogers@dish.com">kathy.rogers@dish.com</a>
DISH Wireless	Melinda Yost	720-341-0182	<a href="mailto:melinda.yost@dish.com">melinda.yost@dish.com</a>
DISH Wireless	Daniel Bowlin	303-706-4072	<a href="mailto:daniel.bowlin@dish.com">daniel.bowlin@dish.com</a>
EON Telecom	Obed Esquivel	206-687-1302	<a href="mailto:obed@eontelecom.com">obed@eontelecom.com</a>
ETS Telephone	Debbie Cumbo	570-270-1843	<a href="mailto:Debbie.Cumbo@rcn.net">Debbie.Cumbo@rcn.net</a>
Exiant Communications	Douglas Osborne	570-709-5525	<a href="mailto:dosborne@exiantcom.com">dosborne@exiantcom.com</a>
Five9	Cristy Brown	925-231-2141	<a href="mailto:Cristy.brown@five9.com">Cristy.brown@five9.com</a>
Foremost Telecommunications	Linda Fowlkes	509-879-0987	<a href="mailto:fowlkes@foremosttelecom.com">fowlkes@foremosttelecom.com</a>
Fractal	Michael Crown	321-499-1001	<a href="mailto:mike@fractal.net">mike@fractal.net</a> and <a href="mailto:pooling@fractal.net">pooling@fractal.net</a>
Frontier Communications	Ellen Washbon	585-777-1165	<a href="mailto:ellen.washbon@ftr.com">ellen.washbon@ftr.com</a>
Frontier Communications	Judy Geise	214-724-7719	<a href="mailto:Judy.geise@ftr.com">Judy.geise@ftr.com</a>
Frontier Communications	Julie Sell	260-461-3449	<a href="mailto:Julie.sell@ftr.com">Julie.sell@ftr.com</a>
Grande Communications	Debbie Cumbo	570-270-1843	<a href="mailto:Debbie.Cumbo@rcn.net">Debbie.Cumbo@rcn.net</a>
Hadlo Technologies	Thomas Hadden	615-814-0102	<a href="mailto:corp@hadlotechnologies.com">corp@hadlotechnologies.com</a>
HD Carrier	Scott Southron	725-333-1010	<a href="mailto:scott@hdcarrrier.com">scott@hdcarrrier.com</a>
IP Global Networks	Trace England	832-615-8000	<a href="mailto:voice@pslightwave.com">voice@pslightwave.com</a>
IP Horizon	Douglas Osborne	570-709-5525	<a href="mailto:dosborne@iphorizon.com">dosborne@iphorizon.com</a>
Leap Telecom	Doug Davis	720-708-1858	<a href="mailto:Doug.davis@teliax.com">Doug.davis@teliax.com</a>

Logix Communications	Regina Vaughn	405-516-8777	<a href="mailto:Regina.Vaughn@Logix.com">Regina.Vaughn@Logix.com</a>
Lumen (CenturyLink, Global Crossing, Level 3)	Rita Schmitz	608-796-5600	<a href="mailto:Rita.schmitz@lumen.com">Rita.schmitz@lumen.com</a>
Matrix Telecom, LLC S/I/I TNCI	Jill Smith	214-254-3857	<a href="mailto:jill.smith@lingo.com">jill.smith@lingo.com</a>
Nuso	Kevin Moss	314-390-6208	<a href="mailto:Kevin.moss@nuso.cloud">Kevin.moss@nuso.cloud</a>
Peerless (Wavenation)	Jami Perez	312-766-1524	<a href="mailto:Jami.Perez@infobip.com">Jami.Perez@infobip.com</a>
RCLEC	Paul Thompson	720-863-7783	<a href="mailto:telco-ops-carrier@ringcentral.com">telco-ops-carrier@ringcentral.com</a>
Sinch (Onvoy, RadiantIQ)	Allyson Blevins	312-910-2222	<a href="mailto:allyson.blevins@sinch.com">allyson.blevins@sinch.com</a>
Skye Telecom DBA Skyetel	Douglas Osborne	570-709-5525	<a href="mailto:dosborne@skynetel.com">dosborne@skynetel.com</a>
Stratus Networks	Alex Penichet	239-470-5595	<a href="mailto:lnp@stratusnet.com">lnp@stratusnet.com</a>
T-Mobile (Aerial Communications, MetroPCS, Sprint)	Karen Riepenkroger	913-315-8546	<a href="mailto:Karen.S.Riepenkroger@t-mobile.com">Karen.S.Riepenkroger@t-mobile.com</a>
T-Mobile (Aerial Communications, MetroPCS, Sprint)	Shaunna Forshee	913-315-9108	<a href="mailto:Shaunna.L.Forshee@t-mobile.com">Shaunna.L.Forshee@t-mobile.com</a>
Telnyx	Tessa Whiteside	312-270-8238	<a href="mailto:tessa@telnyx.com">tessa@telnyx.com</a> and <a href="mailto:numbering@telnyx.com">numbering@telnyx.com</a>
Terra Nova	Nick Olsen	321-428-8880	<a href="mailto:nick@tntelecom.net">nick@tntelecom.net</a>
The Voice Application Network	Erla Erlingsdottir	702-913-1084	<a href="mailto:erlae@thevoiceapp.net">erlae@thevoiceapp.net</a>
Ton80 Communications	Glenn Dalgliesh	443-912-1000	<a href="mailto:Glenn@ton80com.com">Glenn@ton80com.com</a>
Twilio	Carol Keith	864-477-9651	<a href="mailto:regulatory-north-america@twilio.com">regulatory-north-america@twilio.com</a>
U.S .TelePacific DBA TPX Communications	Claudia Trinidad	818-914-3340	<a href="mailto:ctrinidad@tpx.com">ctrinidad@tpx.com</a>
USA Mobility Wireless	Craig Wilkins	972-801-0207	<a href="mailto:craig.wilkins@spok.com">craig.wilkins@spok.com</a>
USFon	Brian DeHaven	737-204-1490	<a href="mailto:bdehaven@evolvecellular.com">bdehaven@evolvecellular.com</a>
Verizon (MCI Metro, XO Communications)	Chanda Brown	908-559-2339	<a href="mailto:Chanda.brown@verizon.com">Chanda.brown@verizon.com</a>
Verizon Wireless	Dana Crandall	682-831-3662	<a href="mailto:Dana.crandall@verizonwireless.com">Dana.crandall@verizonwireless.com</a>
VoIP Innovations	Cameron Nutter	412-326-3019	<a href="mailto:cameronn@voipinnovations.com">cameronn@voipinnovations.com</a>
Vonage Holdings Corp.	Michael Ortega	703-304-8288	<a href="mailto:michael.ortega@vonage.com">michael.ortega@vonage.com</a>
Westel, Inc.	Brian Bothroyd	512-480-5563	<a href="mailto:Brian.bothroyd@westel.net">Brian.bothroyd@westel.net</a>
WhiteSky Communications	Spencer Thomason	310-974-8744	<a href="mailto:spencer@whiteskycommunications.com">spencer@whiteskycommunications.com</a>
Wide Voice	Erla Erlingsdottir	702-913-1084	<a href="mailto:erlae@widevoice.com">erlae@widevoice.com</a>
Windstream Sugar Land (Caprock Telecommunications)	Katie Hoagland	585-507-3589	<a href="mailto:Katherine.hoagland@windstream.com">Katherine.hoagland@windstream.com</a>
Windstream Sugar Land (Caprock Telecommunications)	Edward Webber	585-340-2854	<a href="mailto:Edward.webber@windstream.com">Edward.webber@windstream.com</a>
Worldcall Interconnect	Brian DeHaven	737-204-1490	<a href="mailto:bdehaven@evolvecellular.com">bdehaven@evolvecellular.com</a>
YMAX	Bob Salvo	908-806-2784	<a href="mailto:bob.salvo@ymaxcorp.com">bob.salvo@ymaxcorp.com</a>

936 NPA

**281/346/713/832 NPA  
& 621 NPA**



409 NPA

979 NPA

GULF OF MEXICO



**Texas 281/346/713/832/621 NPA  
Overlay Rate Center Map**

- NPA Boundary
- Rate Center Boundary

September 2022