

Number: PL- 640
Date: 30 September 2026
From: Canadian Numbering Administrator (CNA)
Subject: NPA 568 to Overlay NPA 368/403/587/780/825 (Province of Alberta)
Related Previous Planning Letters:

In Telecom Decision CRTC 2026-252, dated 29 September 2026, the Commission approved the 368/403/587/780/825 Relief Planning Committee's report which recommended relief for area codes 368/403/587/780/825 for the province of Alberta, Canada be provided through a distributed overlay of new area code 568 starting 10 June 2028.

New area code 568 has been assigned by the North American Numbering Plan Administrator (NANPA) and will be implemented as a distributed overlay over the geographic area of the province of Alberta currently served by the 368, 403, 587, 780 and 825 area codes. The area served by NPA Codes 368/403/587/780/825 and the new 568 NPA Code consists of 337 Exchange Areas, including the Exchange Areas of Airdrie, Calgary, Edmonton, Fort McMurray, Grande Prairie, Lethbridge, Medicine Hat and Red Deer. A map showing the location of the area served by NPAs 368, 403, 587, 780 and 825, and a list of the 337 Exchange Areas are attached to this letter.

When the new 568 NPA is introduced, the dialling plan for the 368/403/568/587/780/825 overlay area will be as follows:

- All local calls, including Extended Area Service calls, originating within the 368/403/568/587/780/825 overlay area must be dialled with 10-digits; i.e., NPA-NXX-XXXX.
- Toll and alternately billed service calls originating within the 368/403/568/587/780/825 overlay area will continue to be dialled with 10-digits after the appropriate prefix digit(s).

All international and domestic Telecommunications Service Providers (TSPs) should activate the new 568 NPA throughout their networks by the start date for network testing (10 March 2028).

The following test numbers for the new NPA 568 will be made available effective 10 March 2028. Carriers can apply for their test CO Codes starting on 10 September 2027. Routing of calls to NPA 568 can be verified by dialling the 8378 (TEST) numbers which do not provide answer supervision. Billing of calls to NPA 568 can be verified by dialling the 2455 (BILL) numbers which provide answer supervision.

Test Number	Exchange Area (Rate Center)	Carrier
568-410	Edmonton	TELUS
568-610	Calgary	TELUS
568-710	Westlock	TELUS
568-810	Red Deer	TELUS
568-777	Calgary	TELUS Mobility
568-999	Fort McMurray	TELUS Mobility

Calls successfully completed to test numbers will receive the following announcement:

“You have successfully completed a call to the 568 Area Code Test Number at [CARRIER NAME] in in Alberta, Canada. “

The disconnection dates for the test numbers will be between 10 July 2028 and 10 August 2028.

Central Office (NXX) Codes within NPA 568 may be assigned to TSPs starting from 10 December 2027 but cannot be activated in the PSTN prior to the Relief Date of 10 June 2028.

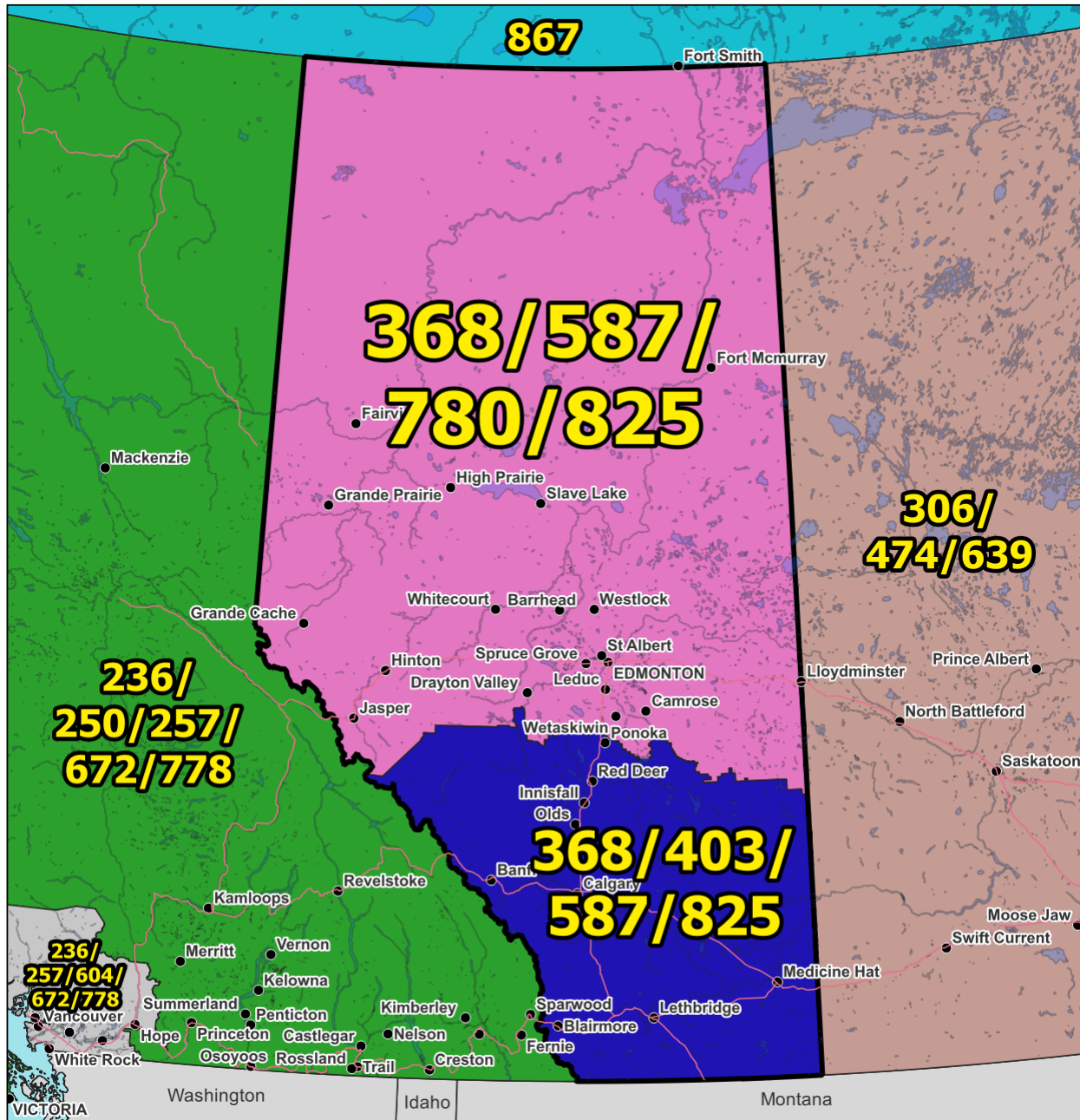
General questions about this relief activity may be directed to the Canadian Numbering Administrator (CNA) by visiting https://www.cnac.ca/about/contact_us.htm. Specific questions related to telecommunications services and network routing should be directed to the appropriate TSP.

Attachments

Attachment 1

Map of the 368/403/587/780/825 area

(After relief the NPA 368/403/587/780/825 area will be the NPA 368/403/568/587/780/825 area)



Attachment 2

Exchange Areas in NPA 368/403/568/587/780/825

#	Exchange Area
1	Acadia Valley
2	Acme
3	Airdrie
4	Alberta Beach
5	Alder Flats
6	Alix
7	Alliance
8	Altario
9	Andrew
10	Anzac
11	Ardrossan
12	Arrowwood
13	Ashmont
14	Assumption
15	Athabasca
16	Banff
17	Barons
18	Barrhead
19	Bashaw
20	Bassano
21	Bawlf
22	Bear Canyon
23	Beaumont
24	Beaverlodge
25	Beiseker
26	Bentley
27	Berwyn
28	Big Valley
29	Bindloss
30	Blackfalds
31	Blackie
32	Blue Ridge
33	Bon Accord
34	Bonanza
35	Bonnyville
36	Bow Island
37	Bowden
38	Boyle

#	Exchange Area
39	Bragg Creek
40	Breton
41	Brocket
42	Brooks
43	Brownvale
44	Bruderheim
45	Burdett
46	Byemoor
47	Cadomin
48	Calgary
49	Calling Lake
50	Calmar
51	Camrose
52	Canmore
53	Carbon
54	Cardston
55	Carmangay
56	Caroline
57	Carstairs
58	Castor
59	Cayley
60	Cereal
61	Cessford
62	Champion
63	Chauvin
64	Chipewyan Lake
65	Chipman
66	Clairmont
67	Claresholm
68	Clive
69	Clyde
70	Coaldale
71	Cochrane
72	Cold Lake
73	Conklin
74	Consort
75	Coronation
76	Coutts

#	Exchange Area
77	Cowley
78	Craigmyle
79	Cremona
80	Crossfield
81	Crowsnest Pass
82	Czar
83	Daysland
84	Debolt
85	Delburne
86	Delia
87	Derwent
88	Devon
89	Didsbury
90	Dixonville
91	Donalda
92	Donnelly
93	Drayton Valley
94	Drumheller
95	Duchess
96	Eaglesham
97	East Coulee
98	Eckville
99	Edgerton
100	Edmonton
101	Edmonton International Airport
102	Edson
103	Elk Point
104	Elkwater
105	Elnora
106	Empress
107	Enchant
108	Etzikom
109	Evansburg
110	Exshaw
111	Fairview
112	Falher
113	Faust
114	Ferintosh
115	Flatbush
116	Foremost
117	Forestburg

#	Exchange Area
118	Fort Assiniboine
119	Fort Chipewyan
120	Fort Mackay
121	Fort Macleod
122	Fort McMurray
123	Fort Saskatchewan
124	Fort Vermilion
125	Fox Creek
126	Fox Lake
127	Gadsby
128	Galahad
129	Gibbons
130	Gift Lake
131	Girouxville
132	Gleichen
133	Glendon
134	Glenwood
135	Grand Centre
136	Grande Cache
137	Grande Prairie
138	Granum
139	Grassland
140	Grassy Lake
141	Grimshaw
142	Grouard
143	Hairy Hill
144	Halkirk
145	Hanna
146	Hardisty
147	Hay Lakes
148	Hays
149	Heinsburg
150	Heisler
151	High Level
152	High Prairie
153	High River
154	Hilda
155	Hines Creek
156	Hinton
157	Hobbema
158	Holden

#	Exchange Area
159	Hughenden
160	Hussar
161	Hythe
162	Innisfail
163	Innisfree
164	Irma
165	Iron Springs
166	Irricana
167	Irvine
168	Islay
169	Jarvie
170	Jasper
171	Jasper East
172	Jean D'or Prairie
173	Jenner
174	Joussard
175	Kananaskis
176	Keephills
177	Keg River
178	Killam
179	Kinuso
180	Kitscoty
181	La Crete
182	Lac La Biche
183	Lacombe
184	Lake Louise
185	Lamont
186	Langdon
187	Lavoy
188	Leduc
189	Legal
190	Leslieville
191	Lethbridge
192	Little Buffalo Lake
193	Lloydminster
194	Lodgepole
195	Lomond
196	Longview
197	Lougheed
198	Ma-Me-O Beach
199	Magrath

#	Exchange Area
200	Manning
201	Mannville
202	Manyberries
203	Marlboro
204	Marwayne
205	Mayerthorpe
206	McLennan
207	Meander River
208	Medicine Hat
209	Milk River
210	Millet
211	Milo
212	Minburn
213	Mirror
214	Morinville
215	Morley
216	Morrin
217	Mulhurst
218	Mundare
219	Myrnam
220	Namao
221	Nampa
222	Nanton
223	New Dayton
224	New Norway
225	New Sarepta
226	Newbrook
227	Nisku
228	Niton Junction
229	Nobleford
230	Nordegg
231	Okotoks
232	Olds
233	Onoway
234	Oyen
235	Paradise Valley
236	Peace River
237	Peerless Lake
238	Peers
239	Penhold
240	Picture Butte

#	Exchange Area
241	Pincher Creek
242	Plamondon
243	Ponoka
244	Provost
245	Radway
246	Rainbow Lake
247	Ralston
248	Raymond
249	Red Deer
250	Red Earth
251	Redwater
252	Rimbey
253	Robb
254	Rochester
255	Rocky Mountain House
256	Rockyford
257	Rolling Hills
258	Rosalind
259	Rosebud
260	Rumsey
261	Rycroft
262	Ryley
263	Sangudo
264	Saskatchewan River Crossing
265	Schuler
266	Seba Beach
267	Sedgewick
268	Seven Persons
269	Sexsmith
270	Sherwood Park
271	Sibbald
272	Silver Valley
273	Slave Lake
274	Smith
275	Smoky Lake
276	Spirit River
277	Spruce Grove
278	Spruceview
279	St. Albert
280	St. Michael
281	St. Paul

#	Exchange Area
282	Stand Off
283	Standard
284	Stavely
285	Stettler
286	Stirling
287	Stony Plain
288	Strathmore
289	Strome
290	Sunchild O'Chiese
291	Sundre
292	Swan Hills
293	Sylvan Lake
294	Taber
295	Thorhild
296	Thorsby
297	Three Hills
298	Tilley
299	Tofield
300	Tomahawk
301	Torrington
302	Trochu
303	Turner Valley
304	Two Hills
305	Valleyview
306	Vauxhall
307	Vegreville
308	Vermilion
309	Veteran
310	Viking
311	Vilna
312	Vulcan
313	Wabamun
314	Wabasca
315	Wainwright
316	Walsh
317	Wandering River
318	Wanham
319	Warburg
320	Warner
321	Warspite
322	Waskatenau

#	Exchange Area
323	Waterton Park
324	Wembley
325	Westlock
326	Wetaskiwin
327	Whitecourt
328	Whitelaw
329	Widewater
330	Wildwood

#	Exchange Area
331	Willingdon
332	Winfield
333	Woking
334	Worsley
335	Wrentham
336	Youngstown
337	Zama